



cisaustralia

Study | Intern | Volunteer Abroad

Outbound Mobility Industry Intelligence Results 4.0

November 2021



Introduction

As part of CISAustralia's industry engagement strategy, we have set out to learn more about where each of our Australian University Partners are in terms of outbound mobility and what plans institutions have in place for the next 6 to 12 months when it comes to navigating outbound mobility and COVID-19.

An initial survey was sent in April 2020 to determine the immediate impacts of COVID-19 on international mobility across the Australian University sector. A second survey (version 2.0) sent in November 2020, a third survey (version 3.0) sent in May 2021, and a fourth survey (version 4.0) sent in November 2021 were designed to build on those results, analyse what has changed, and to benchmark institutional feedback. The aim is to assist universities in knowing what other institutions across Australia are doing or considering across mobility when it comes to COVID-19 planning.

CISAustralia developed a set of indicators for our Partner Universities to provide data to be shared anonymously and confidentially with participating institutions. The survey was sent to and completed by CISAustralia primary University contacts, which in most cases is the University's Learning Abroad Manager / Coordinator or similar.

The results of this initiative may be used for the purpose of advancing shared knowledge across our partner institutions and the study abroad industry as a whole in regards to the impact of COVID-19 on outbound mobility. This data will also enable CISAustralia to better support you, your students and your institution moving forward. **Thank you all for your participation and strong interest. Please contact CISAustralia with any questions.**



Results

The following slides contain summarised data from the Outbound Mobility Industry Intelligence survey sent 8th November 2021. The survey was sent to 32 Australian Universities with 31 providing responses. Each University selected to participate is a formal partner and has a written agreement with CISAustralia. Results in this report are compared to the results from the first survey (sent to 30 Australian Universities in April 2020 with 29 responses), the second survey (sent to 31 Australian Universities in November 2020 with 27 responses), and the third survey (sent to 31 Australian Universities in May 2021 with 29 responses).

Please contact CISAustralia directly if you would like to discuss these results.

Response Rate

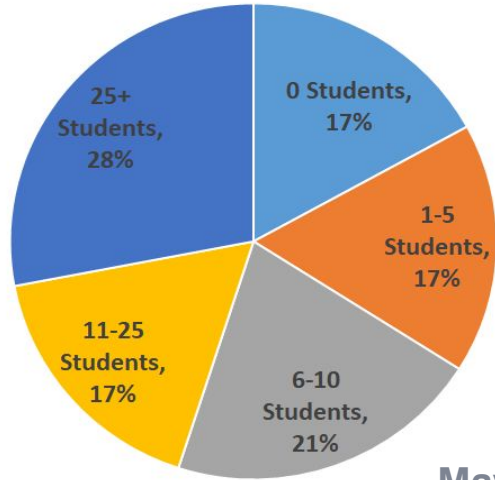
97%



How many students do you currently have overseas from your University on an approved (for credit) study, intern, volunteer, exchange, or other program?

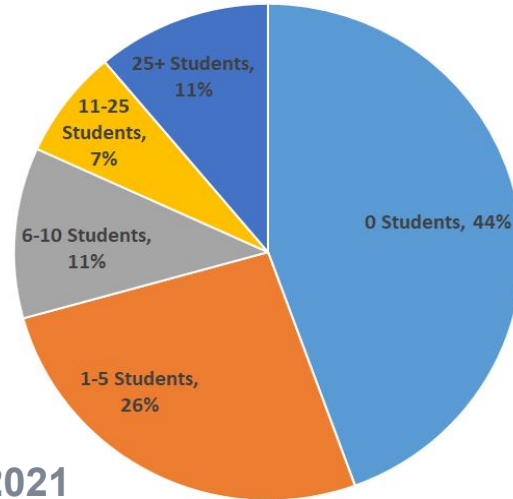
April 2020

of Responses: 29 | Response Rate: 100%



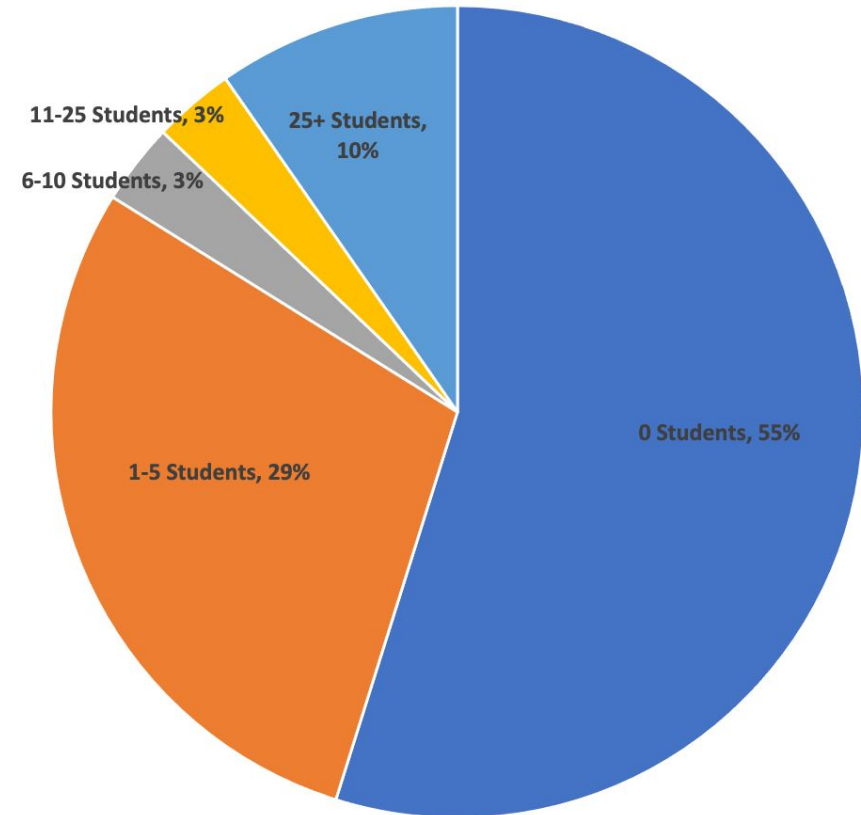
November 2020

of Responses: 27 | Response Rate: 100%



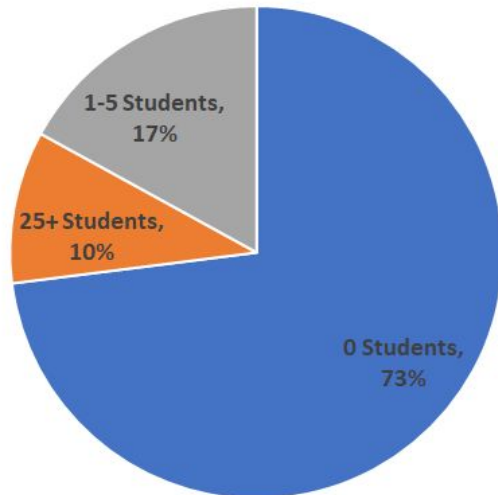
November 2021

of Responses: 31 | Response Rate: 100%



May 2021

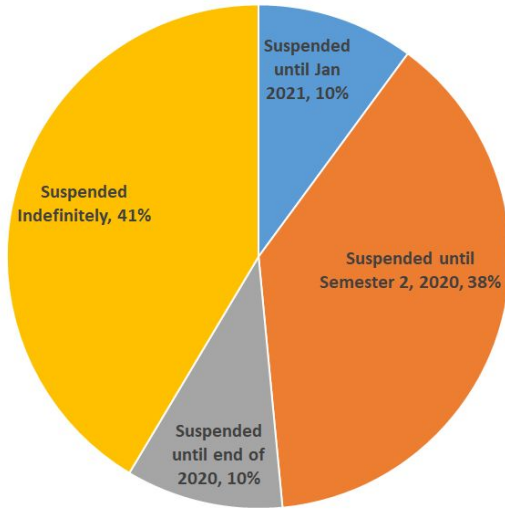
of Responses: 29 | Response Rate: 100%



What is the latest decision from your University regarding the date of suspension for outbound mobility?

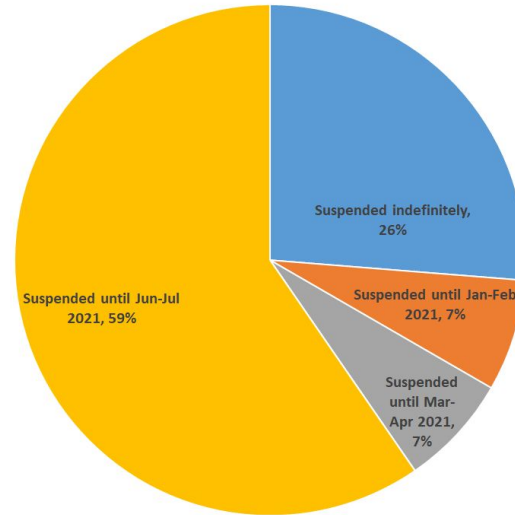
April 2020

of Responses: 29 | Response Rate: 100%



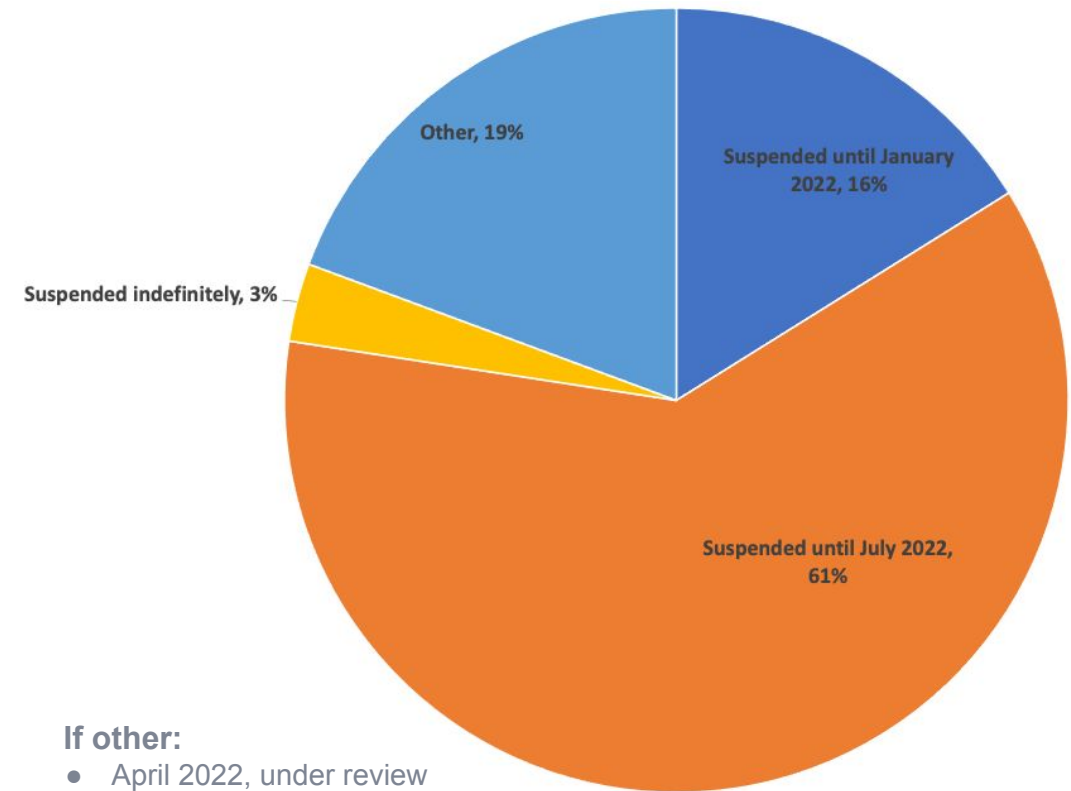
November 2020

of Responses: 27 | Response Rate: 100%



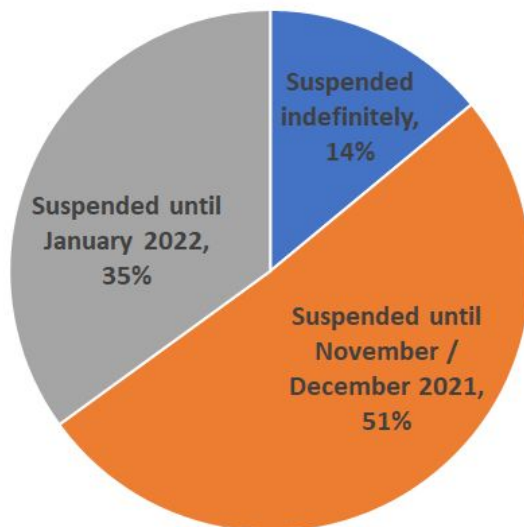
November 2021

of Responses: 31 | Response Rate: 100%



May 2021

of Responses: 29 | Response Rate: 100%



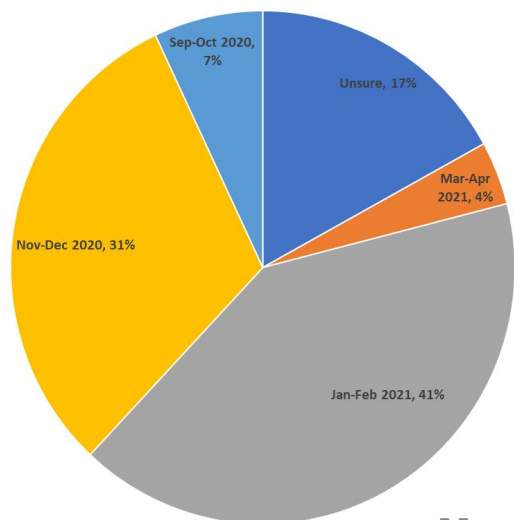
If other:

- April 2022, under review
- June 2022
- Depends on results/reactions from latest COVID variant
- Some NCP Scholars may be able to travel Semester 1 2022, other semester exchange suspended until Semester 2
- Semester 1 2022 exchange cancelled, all other programs postponed
- We have not suspended

When are you expecting outbound student mobility to be approved again for students at your University?

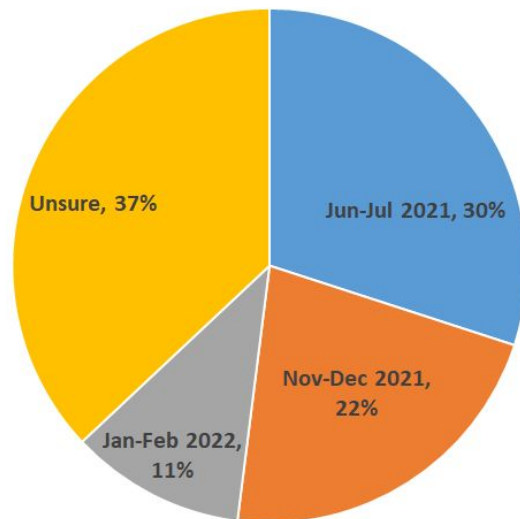
April 2020

of Responses: 29 | Response Rate: 100%



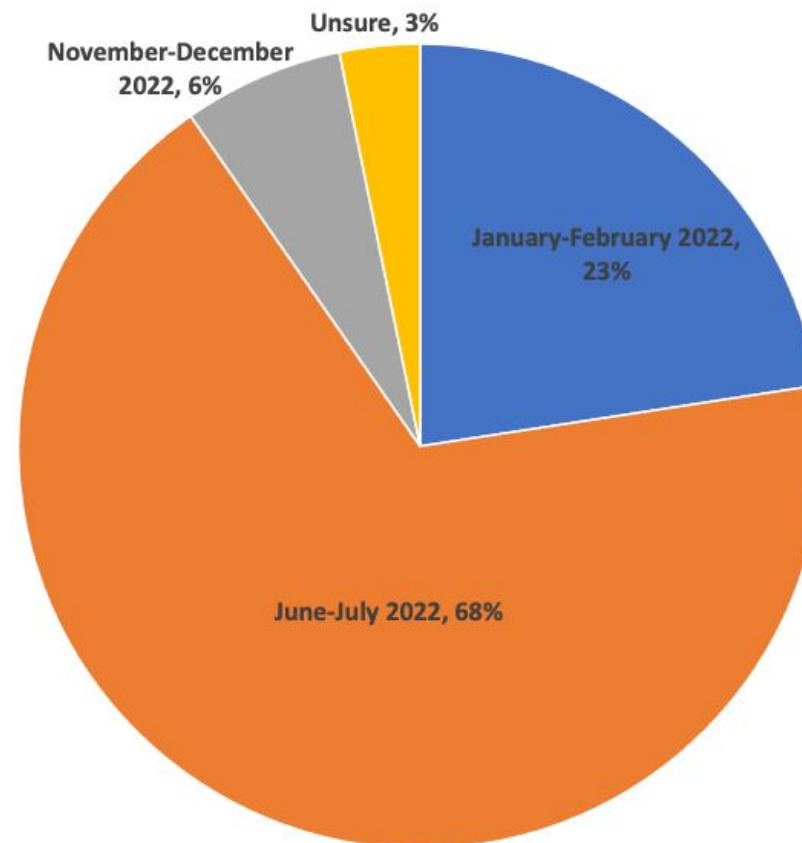
November 2020

of Responses: 27 | Response Rate: 100%



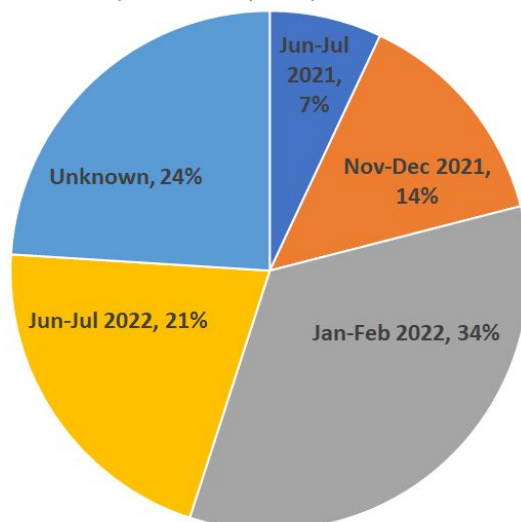
November 2021

of Responses: 31 | Response Rate: 100%



May 2021

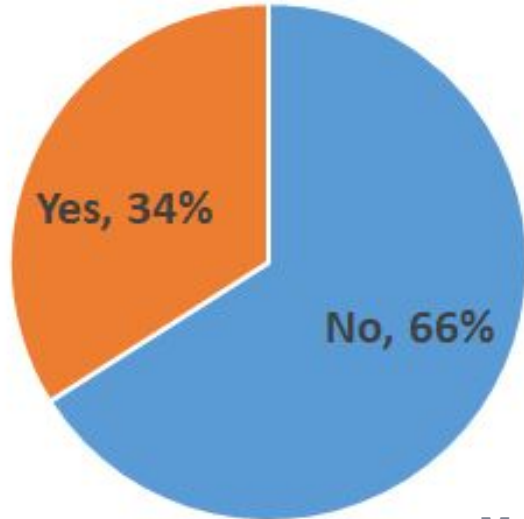
of Responses: 29 | Response Rate: 100%



Has the impact of COVID-19 resulted in the loss of funding for outbound student mobility?

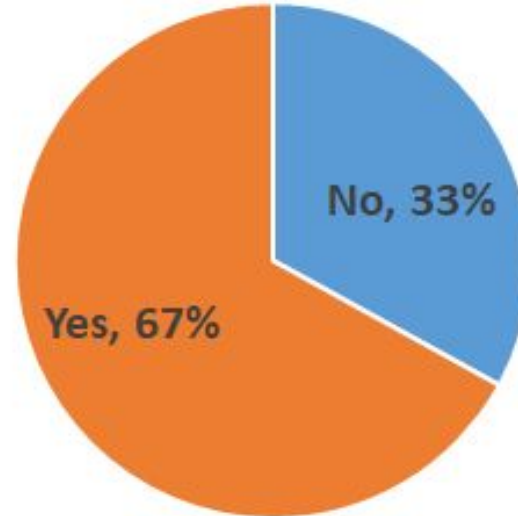
April 2020

of Responses: 29 | Response Rate: 100%



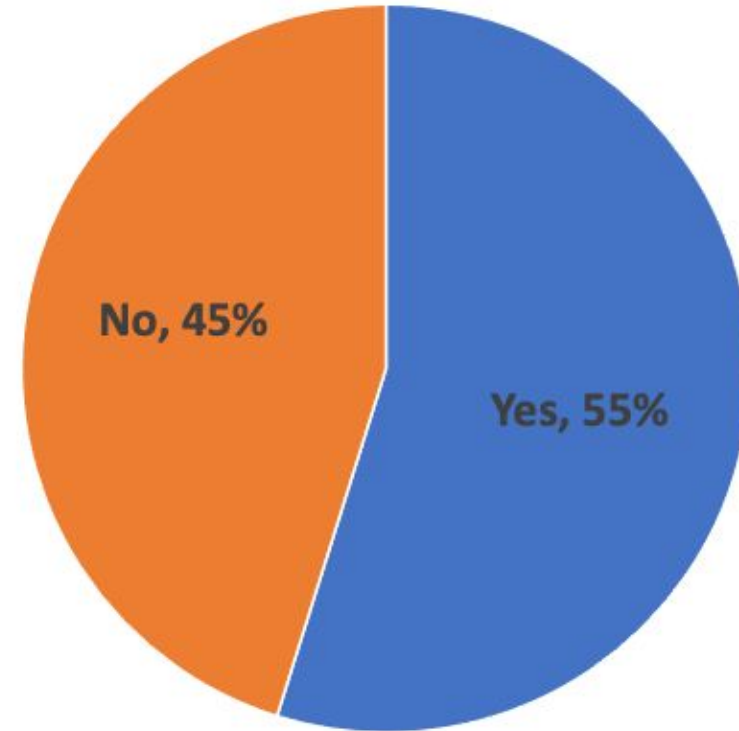
November 2020

of Responses: 27 | Response Rate: 100%



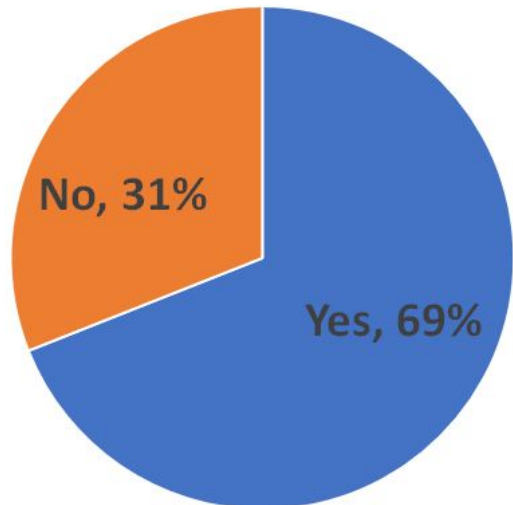
November 2021

of Responses: 31 | Response Rate: 100%



May 2021

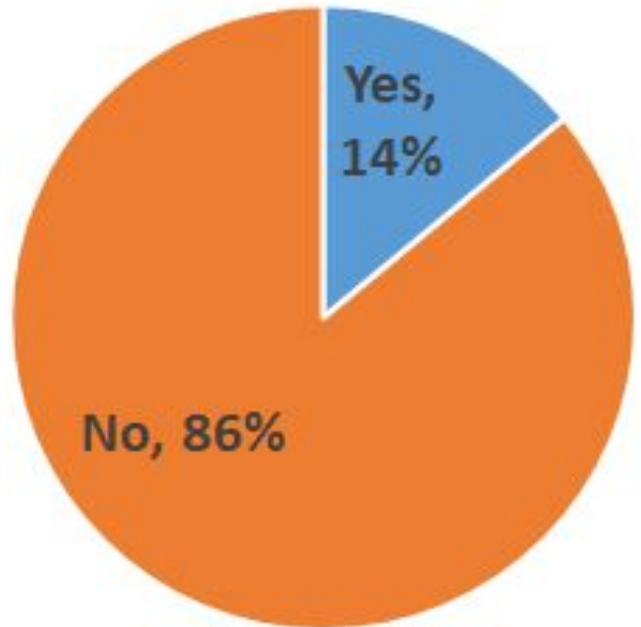
of Responses: 29 | Response Rate: 100%



Has your study abroad and exchange (mobility) office been impacted by COVID-19 resulting in staff losses?

April 2020

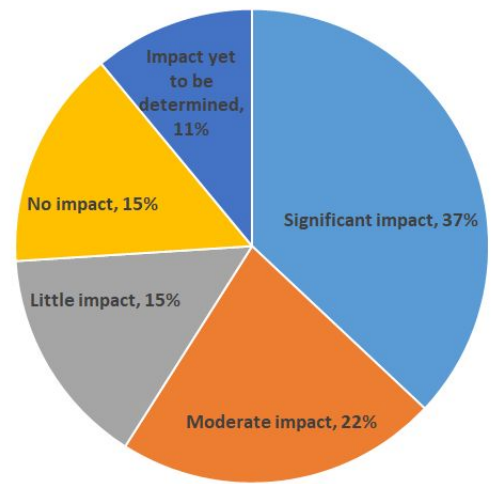
of Responses: 28 | Response Rate: 97%



To what extent has your study abroad and exchange (mobility) office been impacted by COVID-19 resulting in staff losses?

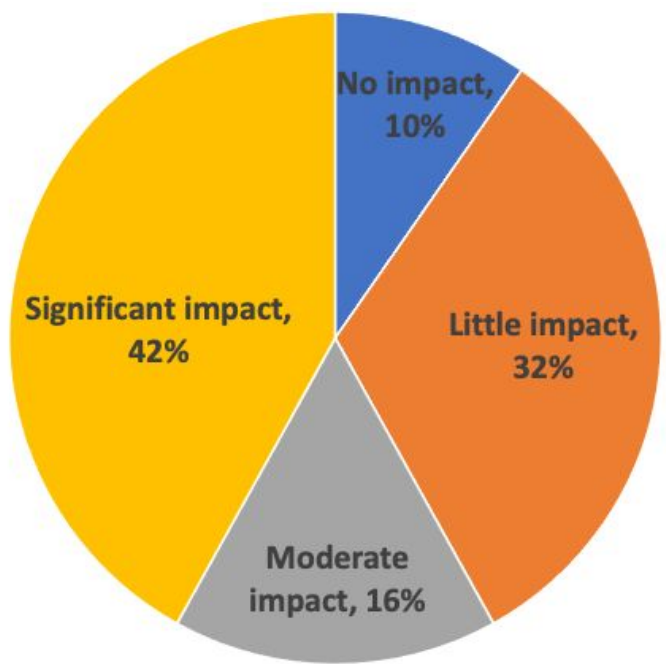
November 2020

of Responses: 27 | Response Rate: 100%



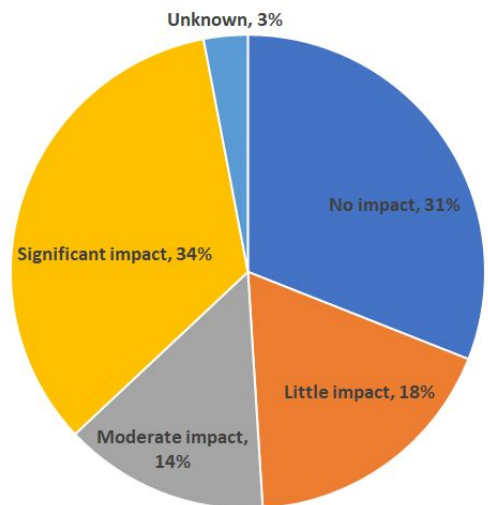
November 2021

of Responses: 31 | Response Rate: 100%



May 2021

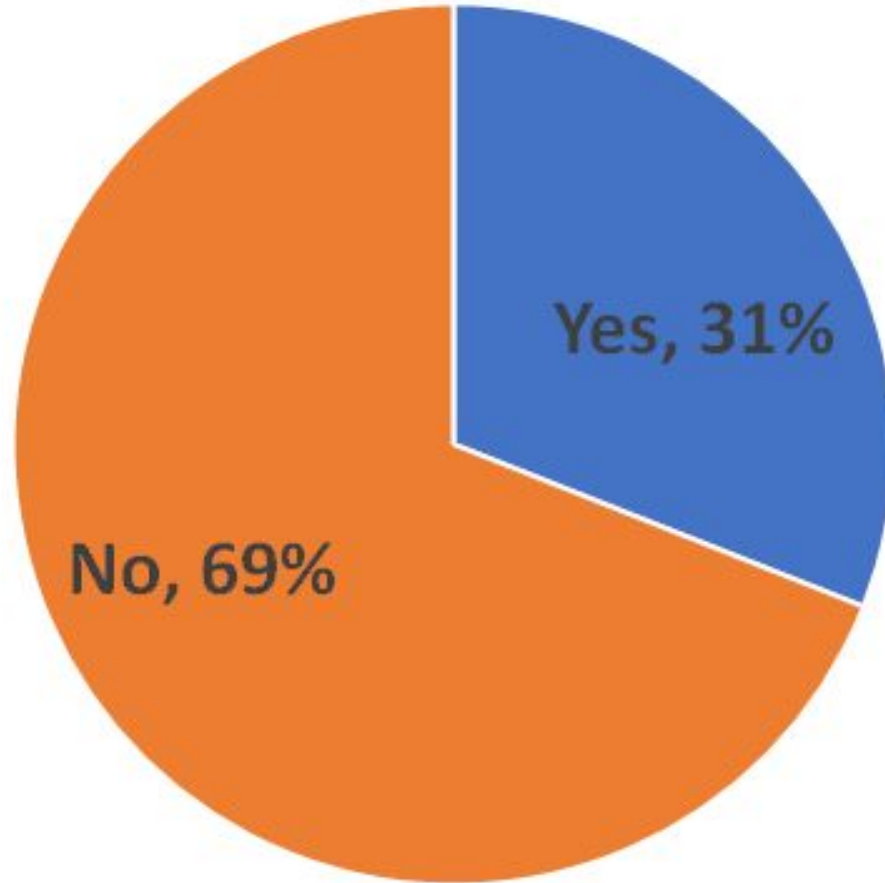
of Responses: 29 | Response Rate: 100%



Have you employed any new staff in the past 6 months?

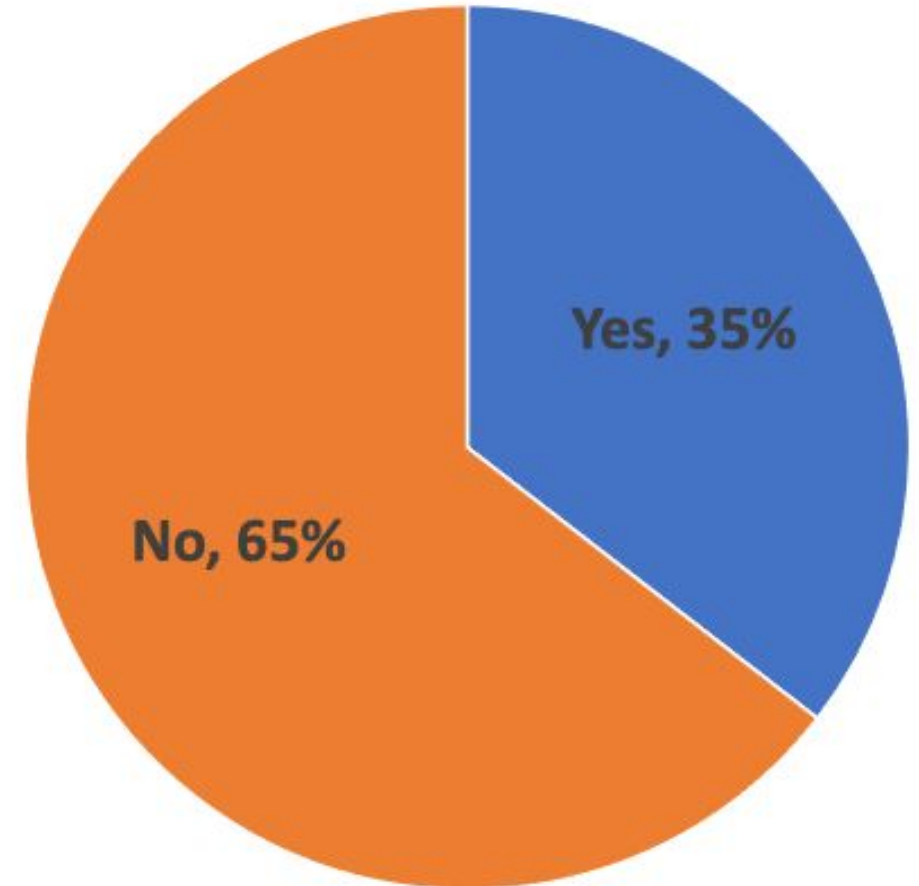
May 2021

of Responses: 29 | Response Rate: 100%



November 2021

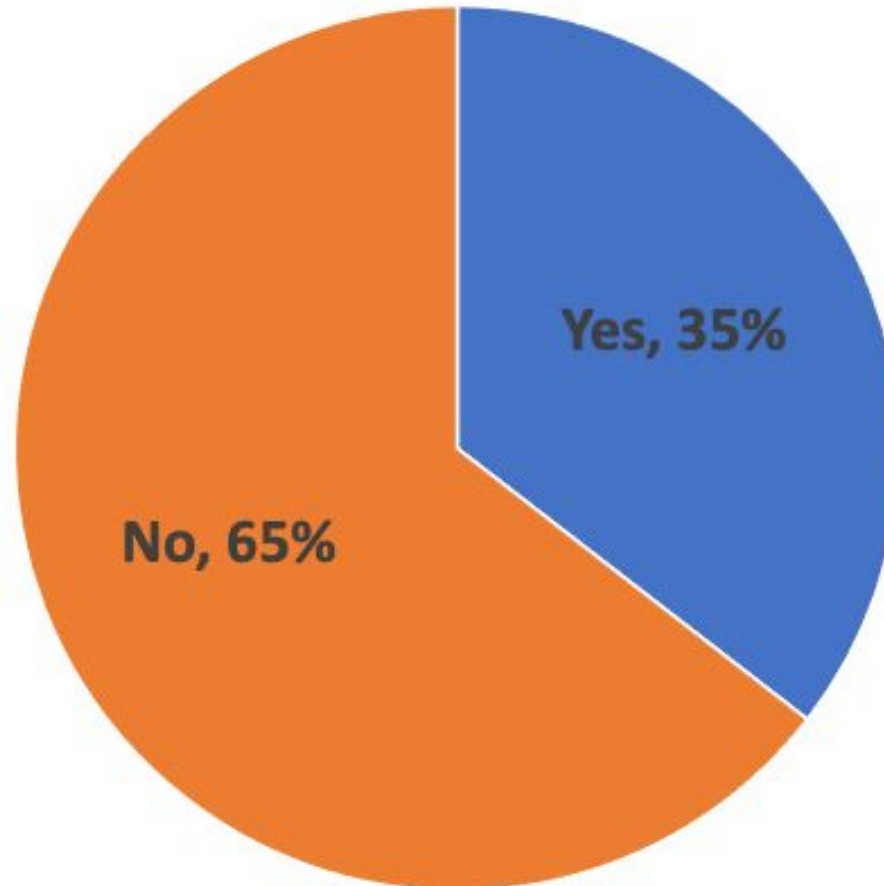
of Responses: 31 | Response Rate: 100%



Do you plan to employ any new staff within the next 9 months?

November 2021

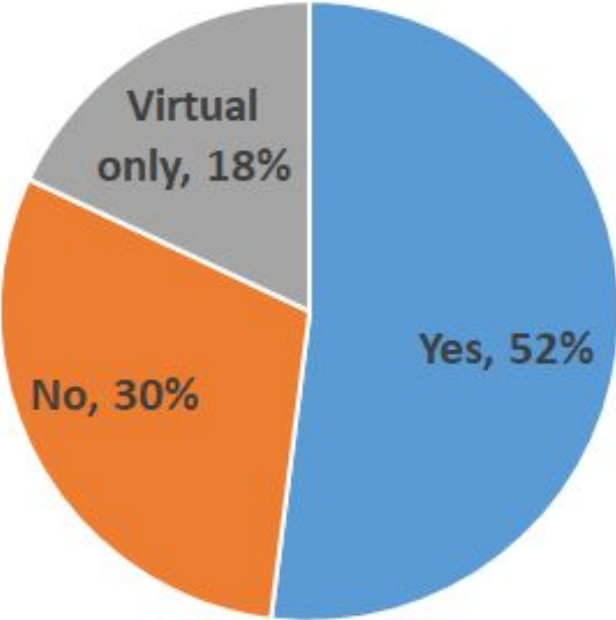
of Responses: 31 | Response Rate: 100%



Is your University currently promoting outbound mobility programs for 2021?

November 2020

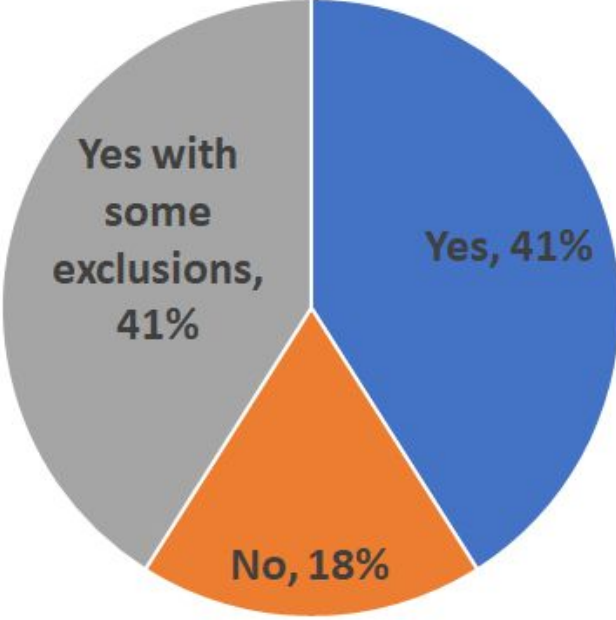
of Responses: 27 | Response Rate: 100%



Is your University currently promoting outbound mobility programs for 2021 and/or 2022?

May 2021

of Responses: 29 | Response Rate: 100%



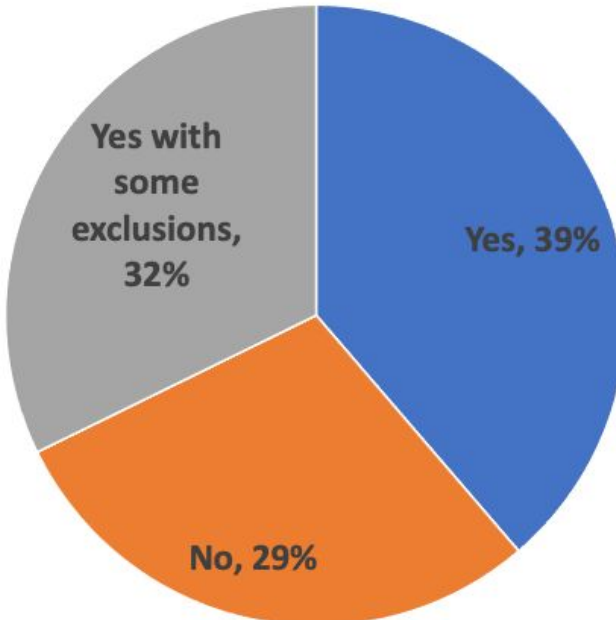
Exclusions include:

- Virtual programs only
- Limited destinations
- In-person only for residents of host country (or currently residing)

Is your University currently promoting outbound mobility programs for 2022?

November 2021

of Responses: 31 | Response Rate: 100%

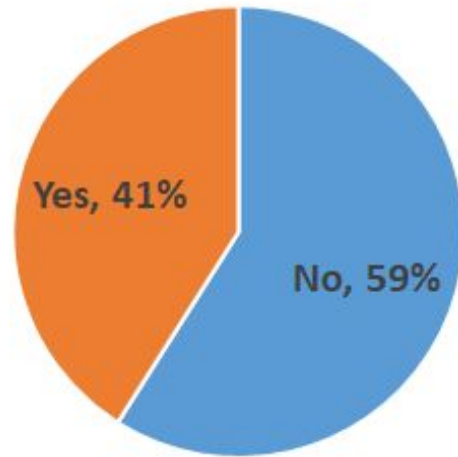


Exclusions include:

- Virtual programs only
- Mid-year programs promoted with caution
- Semester 2 programs subject to University approval

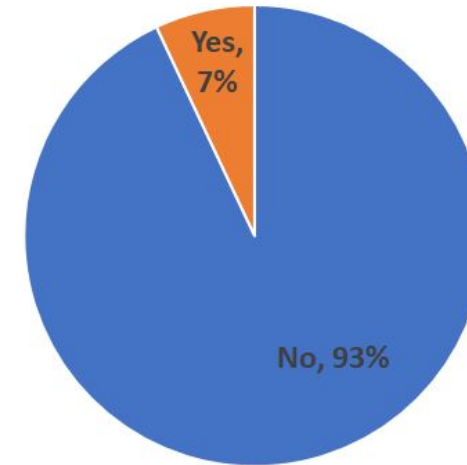
1.0) Do you plan to hold an on-campus (face-to-face) study abroad and exchange fair in the second half of 2020?

April 2020
of Responses: 29 | Response Rate: 100%



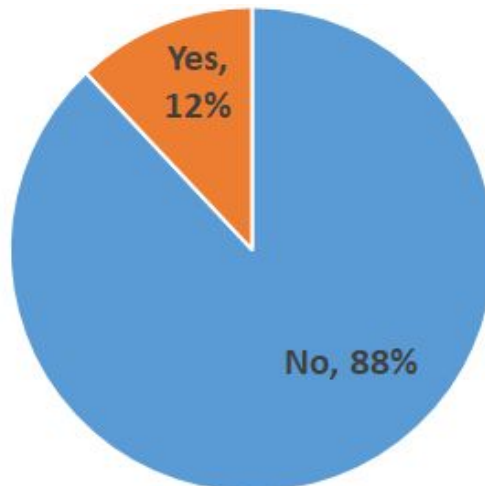
3.0) Do you plan to hold an on-campus (face-to-face) study abroad and exchange fair in the second half of 2021?

May 2021
of Responses: 28 | Response Rate: 97%



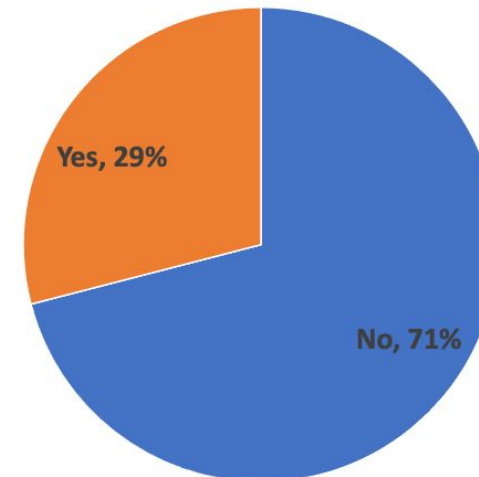
2.0) Do you plan to hold an on-campus (face-to-face) study abroad and exchange fair in the first half of 2021?

November 2020
of Responses: 26 | Response Rate: 96%



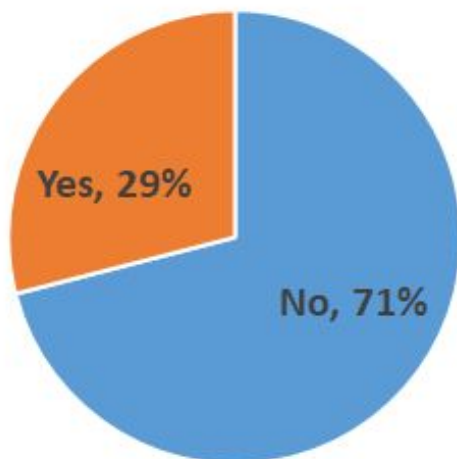
4.0) Do you plan to hold an on-campus (face-to-face) study abroad and exchange fair in the first half of 2022?

November 2021
of Responses: 31 | Response Rate: 100%



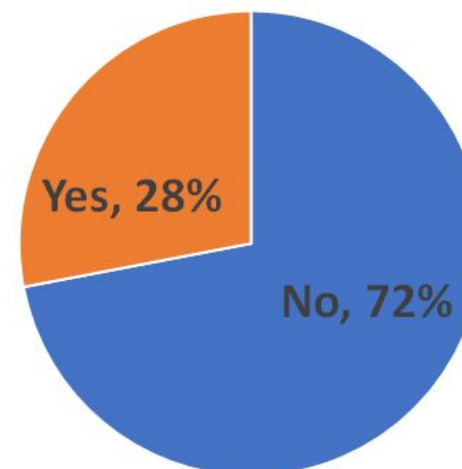
1.0) Do you plan to hold a Virtual study abroad and exchange fair in the second half of 2020?

April 2020
of Responses: 29 | Response Rate: 100%



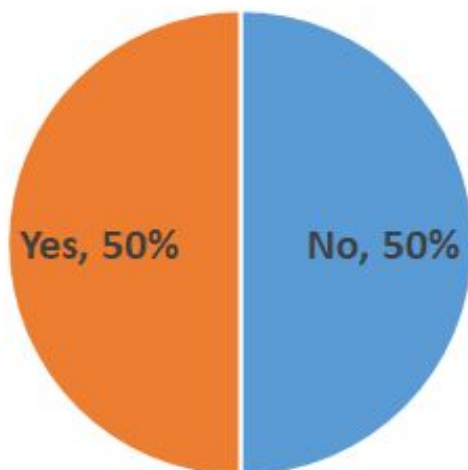
3.0) Do you plan to hold a Virtual study abroad and exchange fair in the second half of 2021?

May 2021
of Responses: 29 | Response Rate: 100%



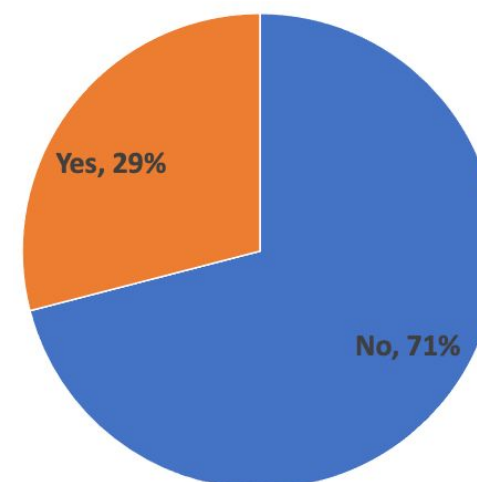
2.0) Do you plan to hold a Virtual study abroad and exchange fair in the first half of 2021?

November 2020
of Responses: 26 | Response Rate: 96%



4.0) Do you plan to hold a Virtual study abroad and exchange fair in the first half of 2022?

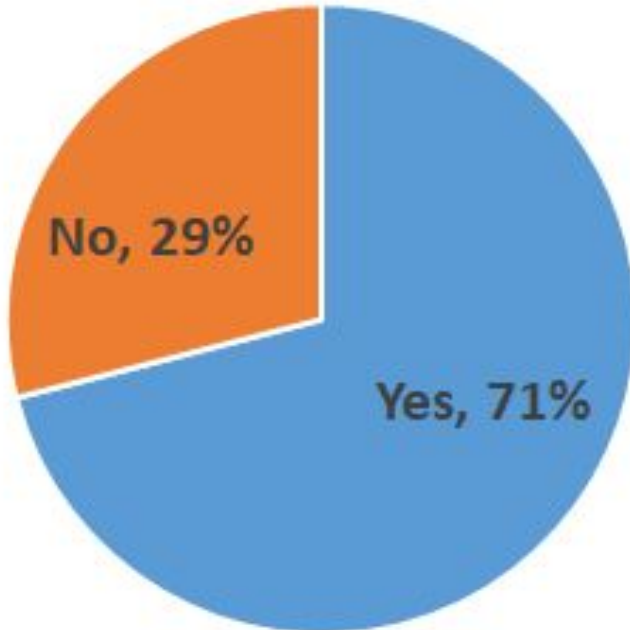
November 2021
of Responses: 31 | Response Rate: 100%



Is your University considering virtual alternatives to physical overseas programs in 2020 and/or 2021?

April 2020

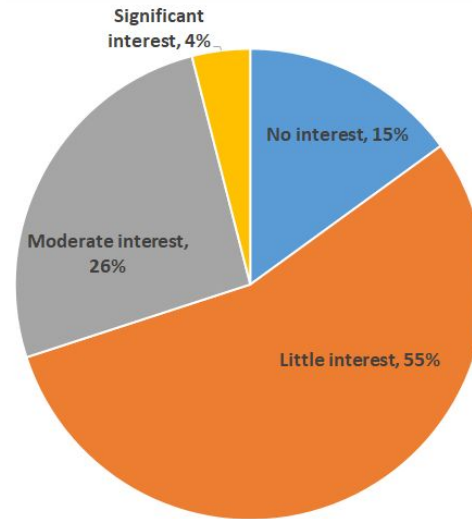
of Responses: 28 | Response Rate: 97%



What has the interest of students been for Virtual mobility programs?

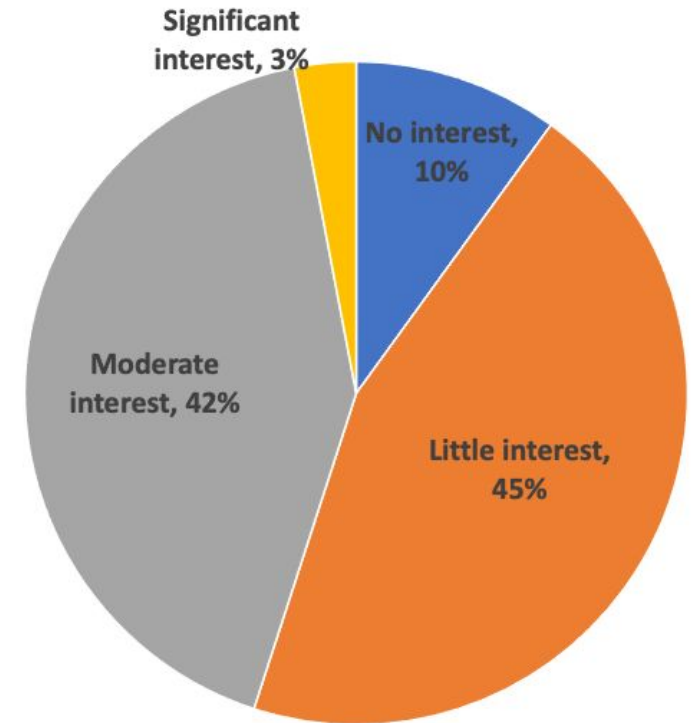
November 2020

of Responses: 27 | Response Rate: 100%



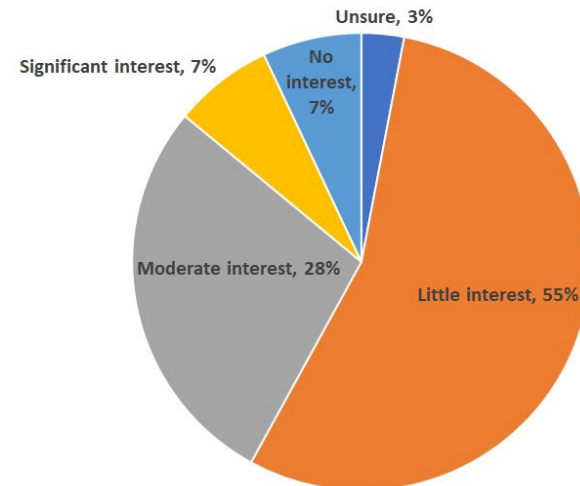
November 2021

of Responses: 31 | Response Rate: 100%



May 2021

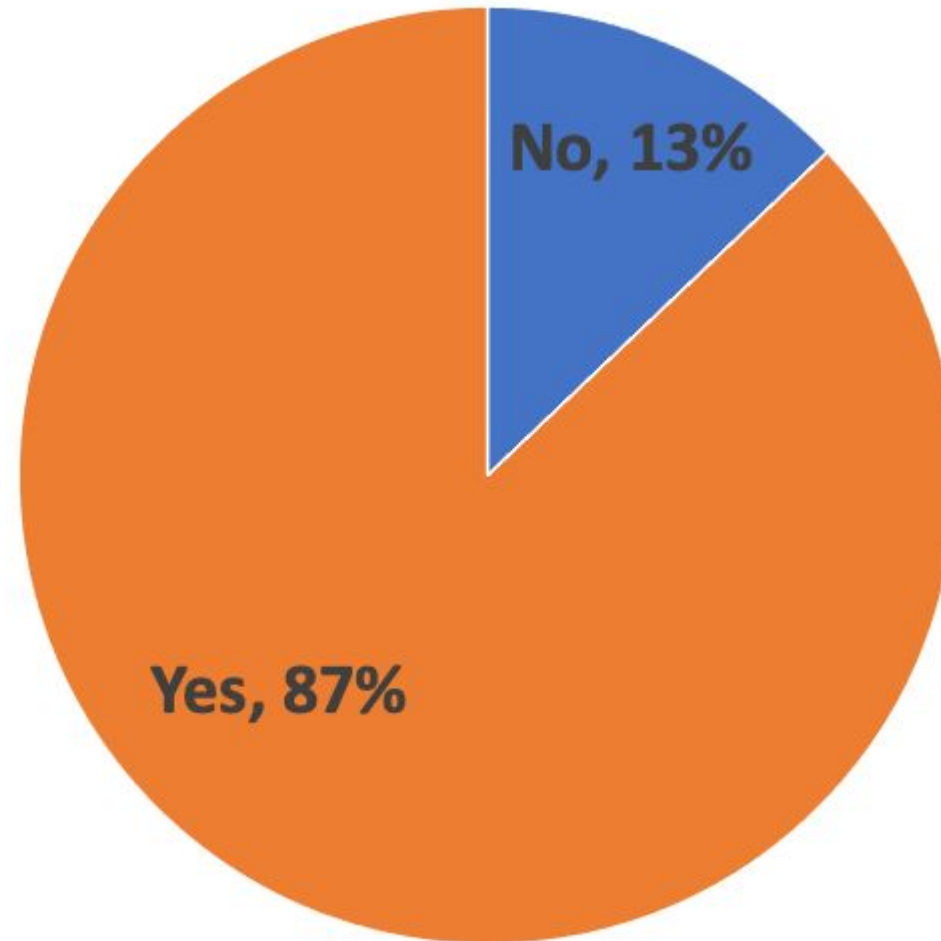
of Responses: 29 | Response Rate: 100%



Is your University planning to offer Virtual mobility programs in 2022 and beyond?

November 2021

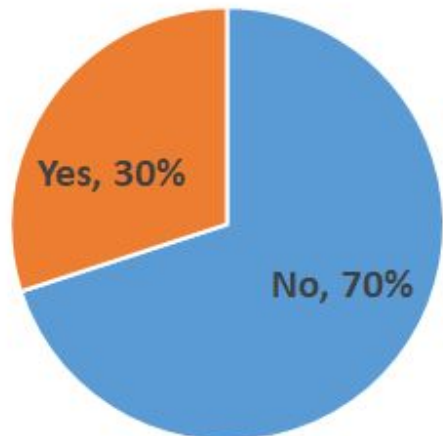
of Responses: 31 | Response Rate: 100%



Is your University offering any internal institutional funding to students for Virtual mobility programs?

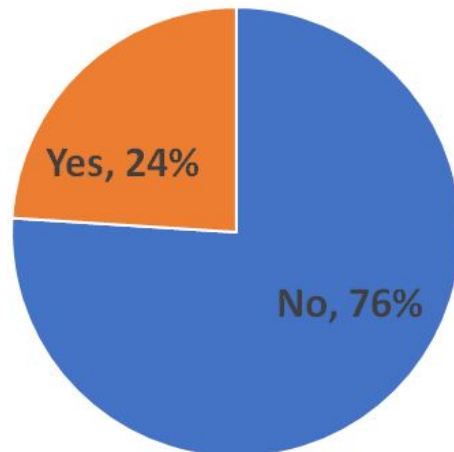
November 2020

of Responses: 27 | Response Rate: 100%



May 2021

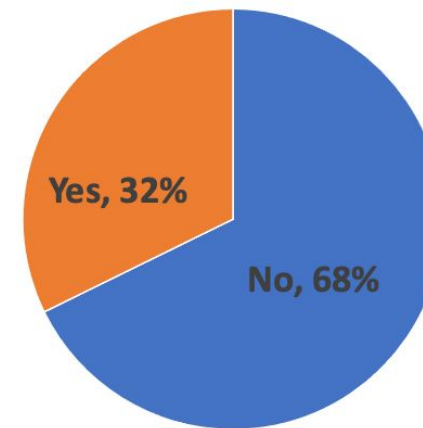
of Responses: 29 | Response Rate: 100%



Is your University planning to offer any internal institutional funding to students for Virtual mobility programs in 2022?

November 2021

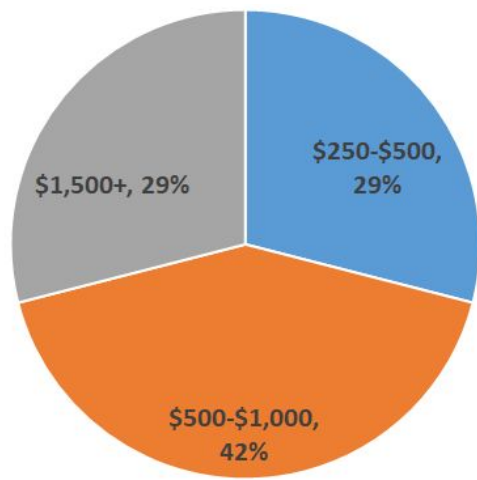
of Responses: 31 | Response Rate: 100%



If yes, indicate funding amount per student, per program?

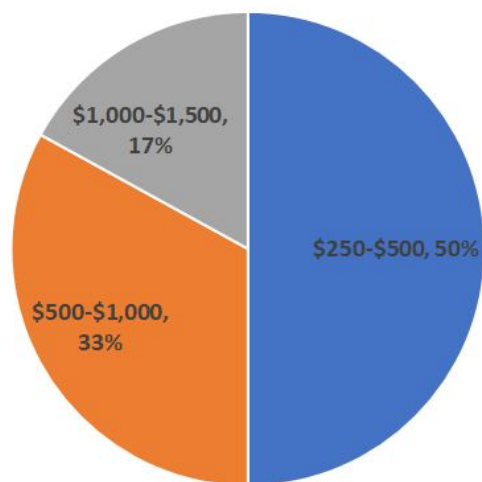
November 2020

of Responses: 7 | Response Rate: 26%



May 2021

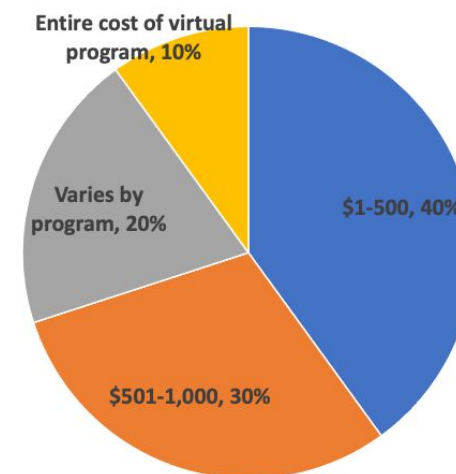
of Responses: 6 | Response Rate: 21%



If yes, indicate funding amount per student, per program?

November 2021

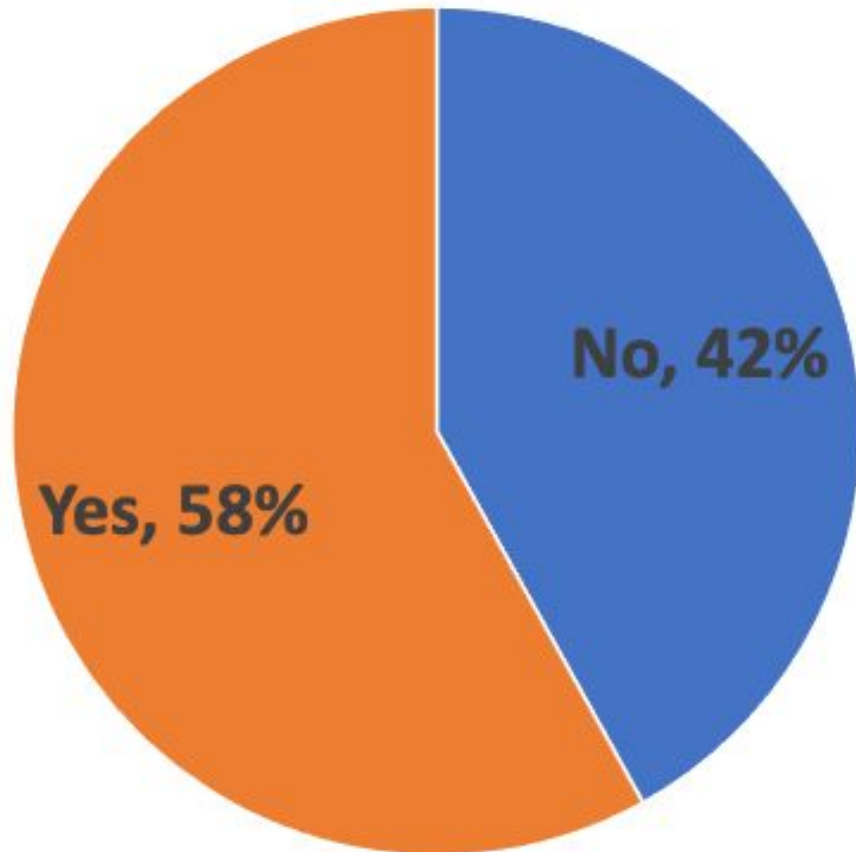
of Responses: 10 | Response Rate: 32%



Is your University planning to offer any internal institutional funding to students on overseas mobility programs in 2022?

November 2021

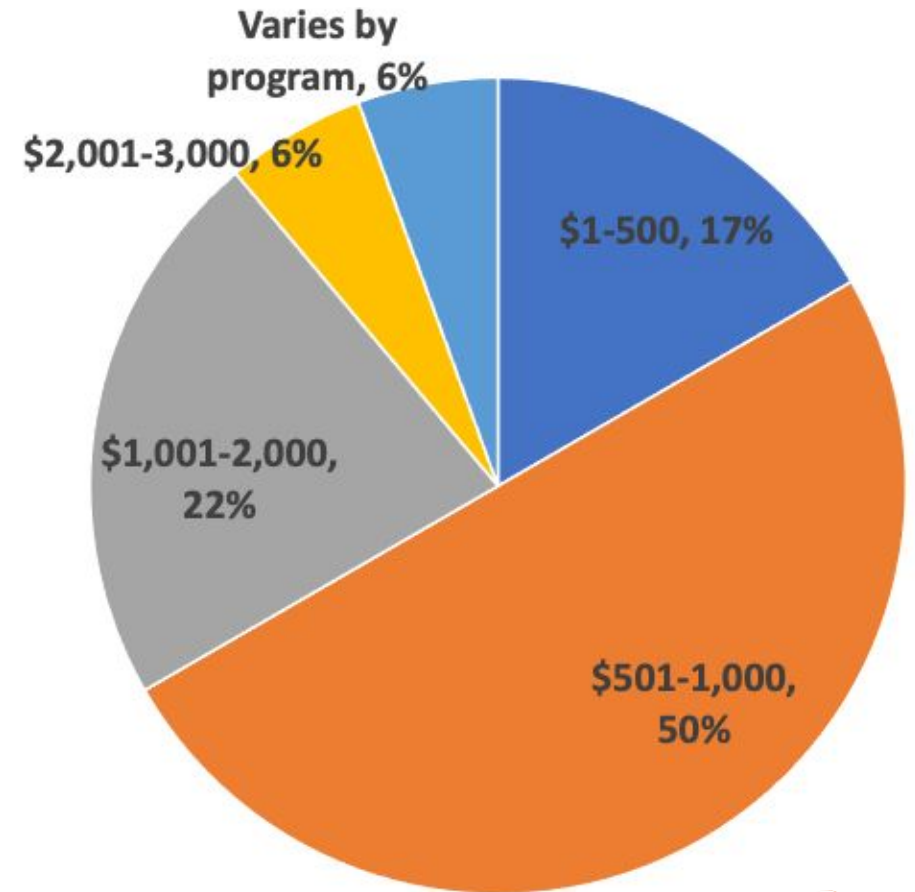
of Responses: 31 | Response Rate: 100%



If yes, please indicate funding amount per student, per short-term program:

November 2021

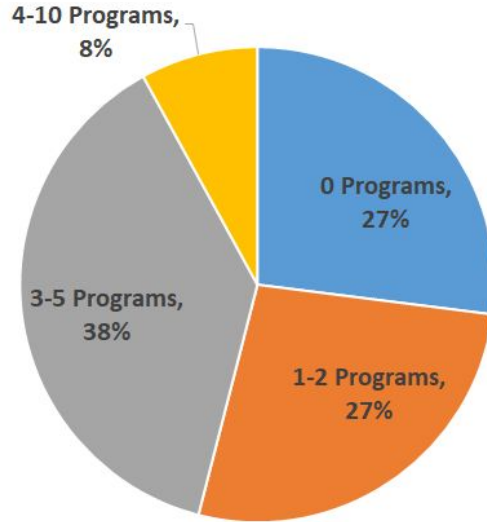
of Responses: 18 | Response Rate: 58%



How many of your institutional NCP-funded programs have been varied or recently approved for Virtual delivery in 2021?

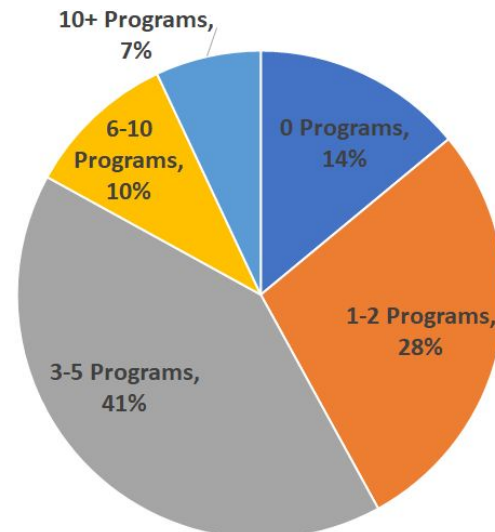
November 2020

of Responses: 26 | Response Rate: 96%



May 2021

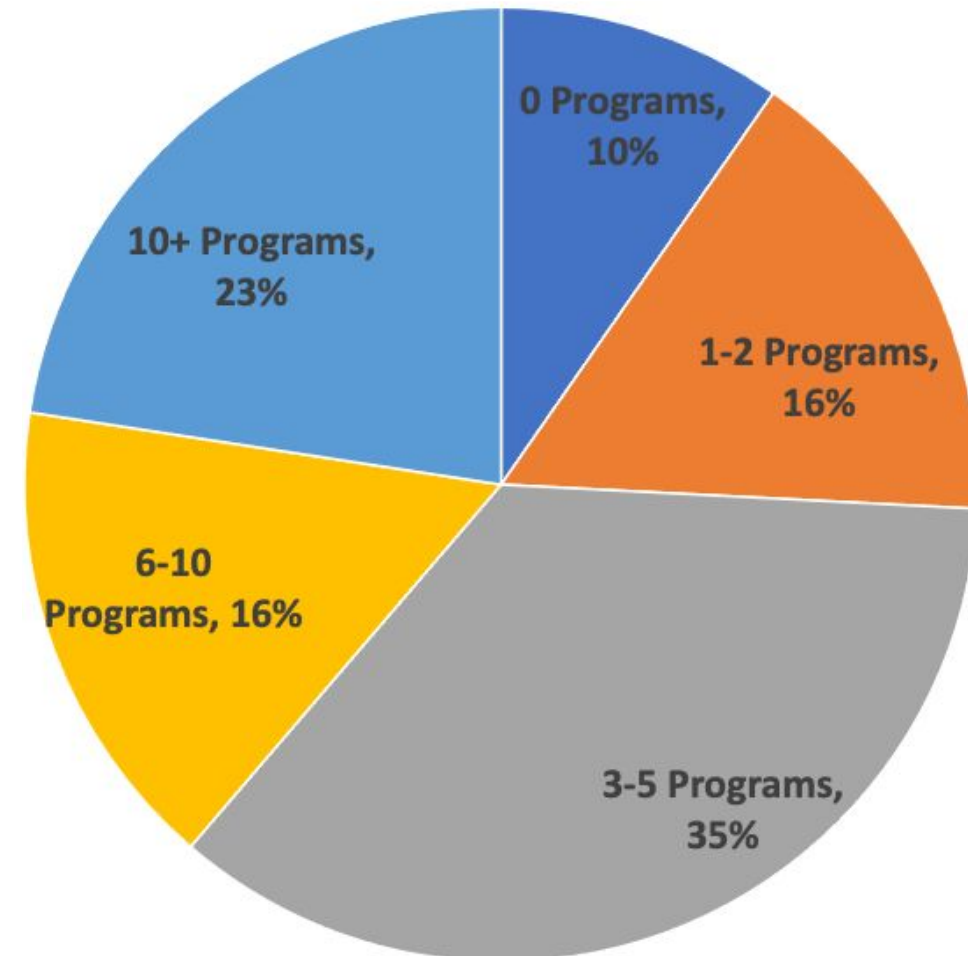
of Responses: 29 | Response Rate: 100%



How many of your institutional NCP-funded programs have been varied or recently approved for Virtual delivery in 2021 or 2022?

November 2021

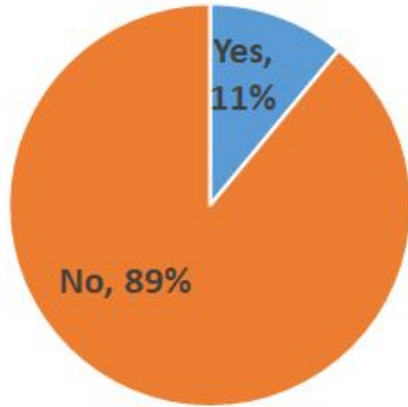
of Responses: 31 | Response Rate: 100%



Has your University offered any domestic (Australian-based) mobility programs to students (as an alternative to overseas outbound mobility)?

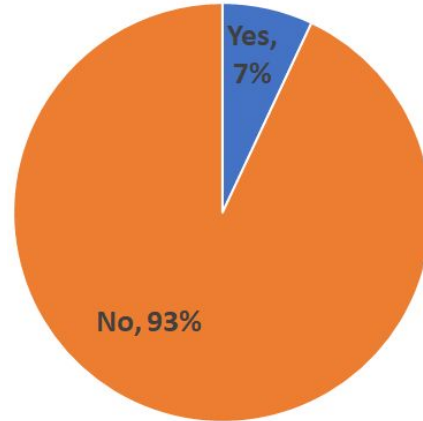
November 2020

of Responses: 27 | Response Rate: 100%



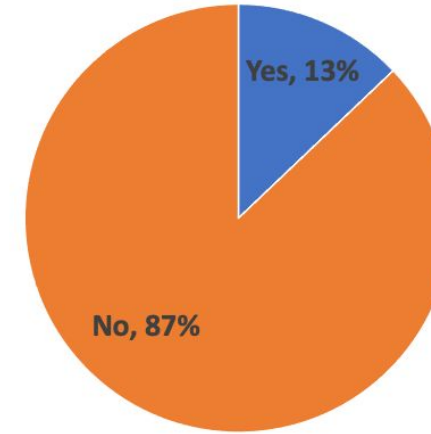
May 2021

of Responses: 29 | Response Rate: 100%



November 2021

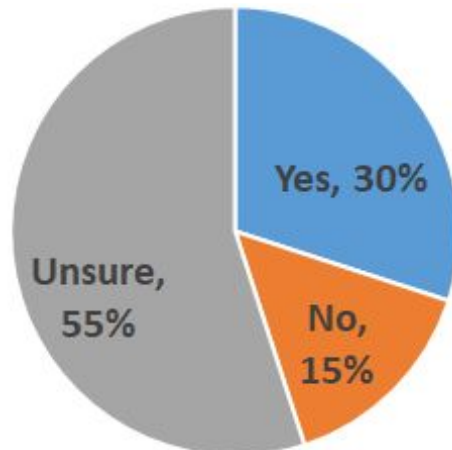
of Responses: 31 | Response Rate: 100%



Would your University be interested in offering domestic (Australian-based) mobility programs to students?

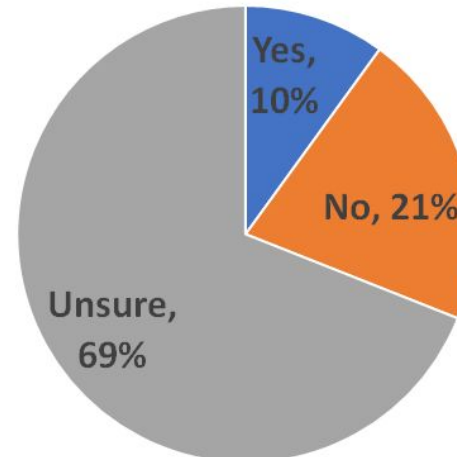
November 2020

of Responses: 27 | Response Rate: 100%



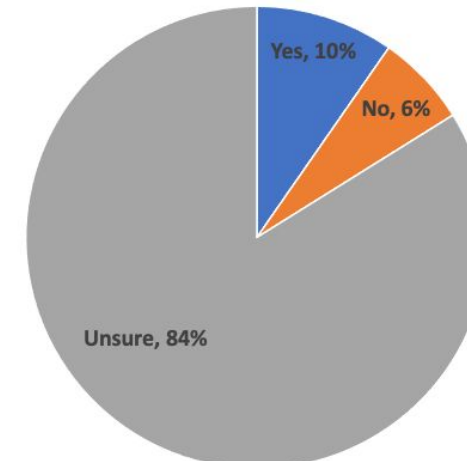
May 2021

of Responses: 29 | Response Rate: 100%



November 2021

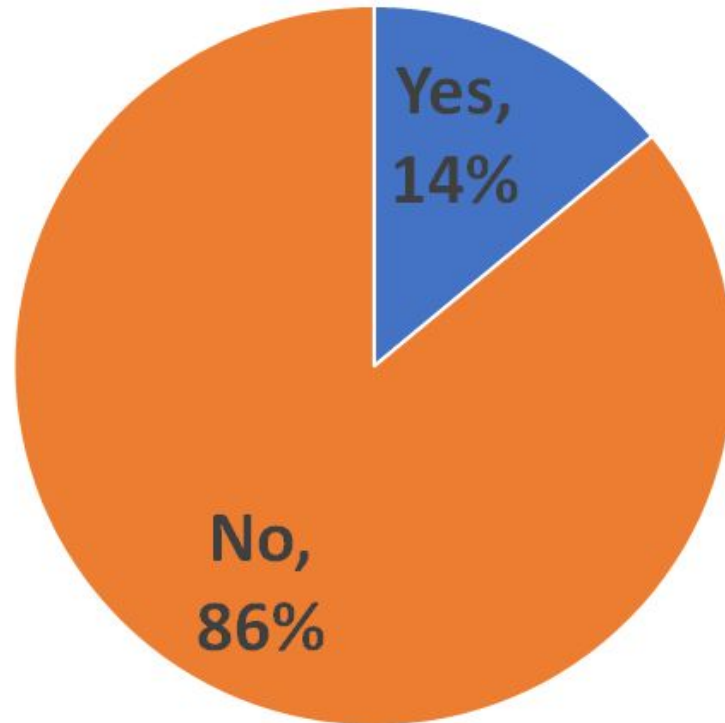
of Responses: 31 | Response Rate: 100%



Has your University approved travel to New Zealand?

May 2021

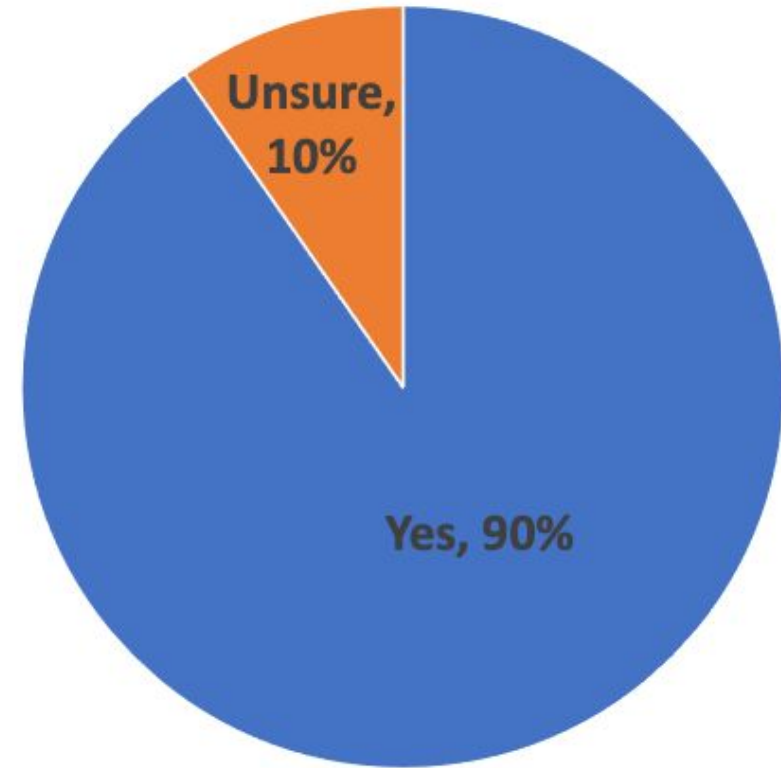
of Responses: 29 | Response Rate: 100%



Is your University likely to approve travel to New Zealand or Fiji in 2022?

November 2021

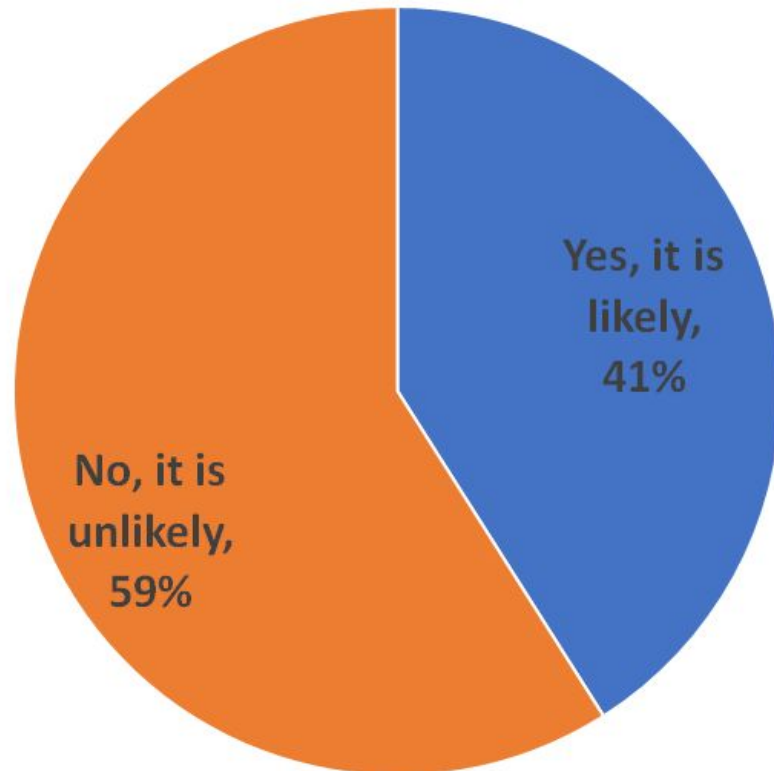
of Responses: 31 | Response Rate: 100%



If a travel bubble to other South Pacific countries is approved in 2021, will your University be likely to approve student travel to those destinations this year?

May 2021

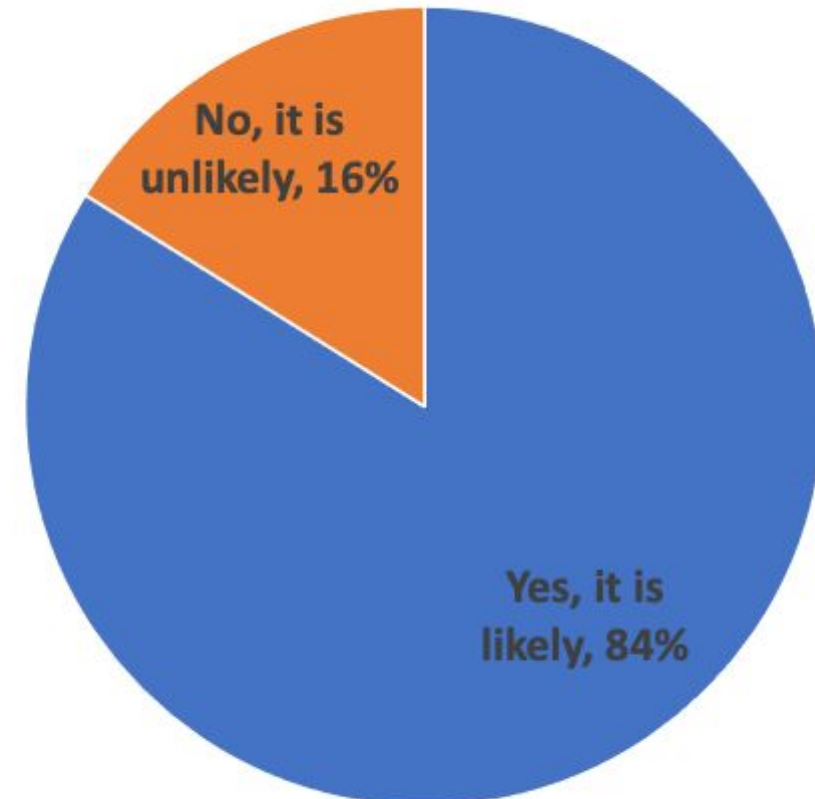
of Responses: 27 | Response Rate: 93%



If a travel bubble (or similar) to the South Pacific or Asian countries is approved in 2022, is your University likely to approve student travel to those destinations?

November 2021

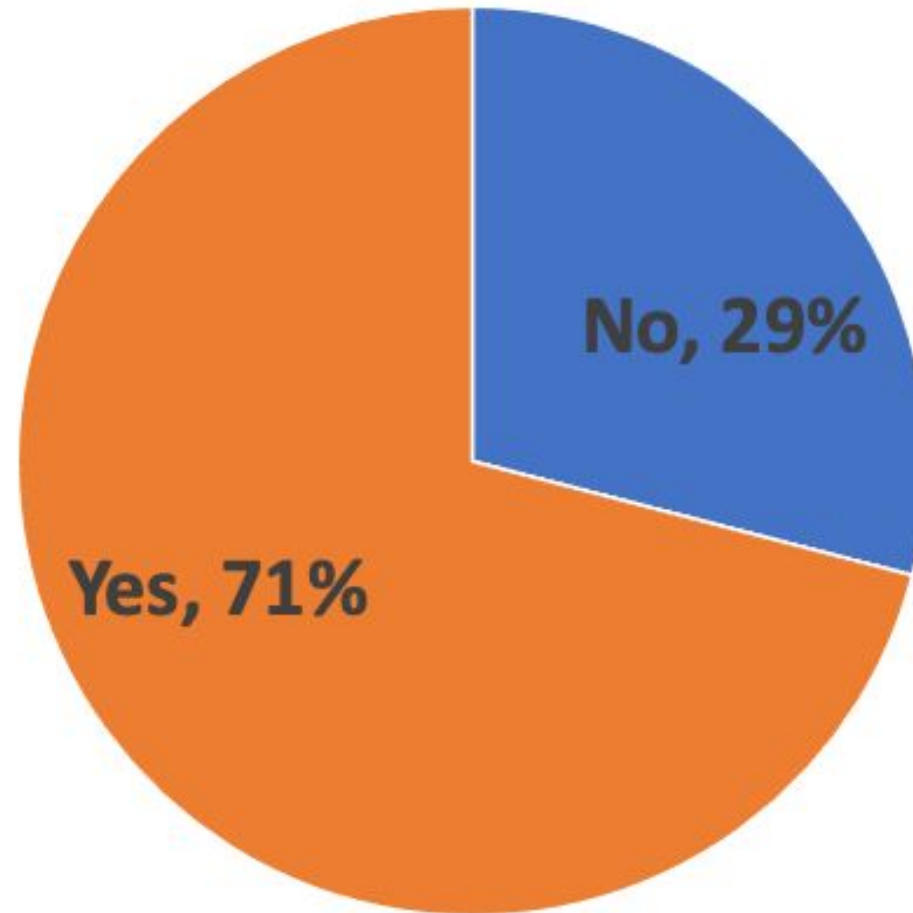
of Responses: 31 | Response Rate: 100%



Will your University make full vaccination mandatory for outbound travel to be approved?

November 2021

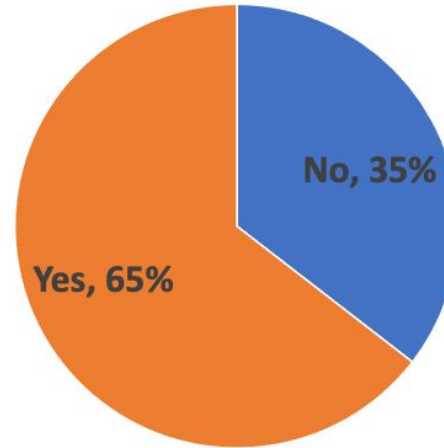
of Responses: 31 | Response Rate: 100%



Does your University have or planning to have a health insurance policy that provides COVID-19 related coverage?

November 2021

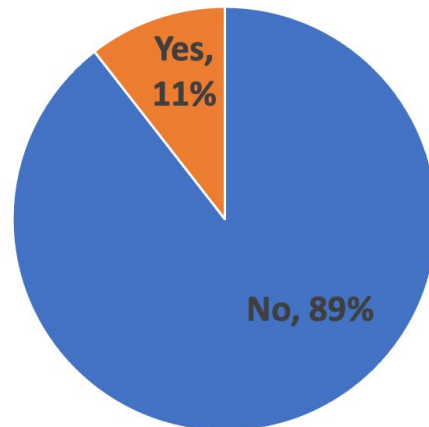
of Responses: 31 | Response Rate: 100%



If yes, does your University's insurance policy cover students for all health-related costs (e.g. hospitalisation) if they are infected by COVID-19 while abroad?

November 2021

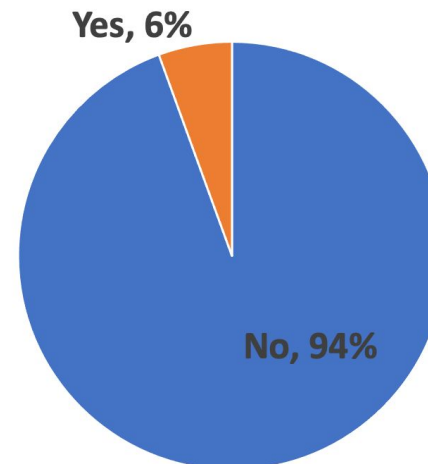
of Responses: 19 | Response Rate: 61%



If yes, does your University's insurance policy cover students for any / all travel costs if they are impacted by COVID-19 while abroad?

November 2021

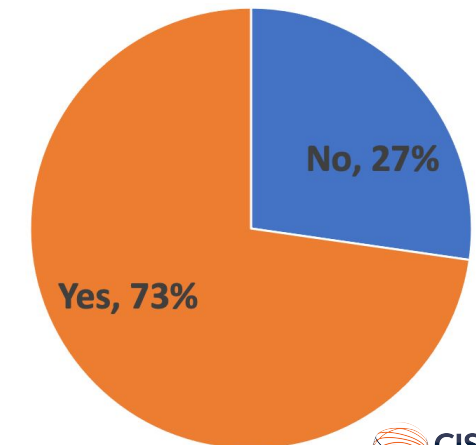
of Responses: 18 | Response Rate: 58%



If no, will you require students to purchase their own policy and provide proof of COVID-19 related insurance coverage?

November 2021

of Responses: 11 | Response Rate: 35%



What do you see as the main obstacle to students and academic staff attending and leading outbound mobility programs in 2022?

01

Advanced planning with uncertainty around border closures, travel restrictions, quarantine and vaccination requirements

02

Institutional support, university approval and risk management

03

Insurance and increased risks; mental health related concerns

04

Lack of funding, smaller number of programs offered

05

Vaccination rates and healthcare systems in host countries

06

Clearly tracking staff and students overseas

Additional comments / feedback

“Thanks for your continued passion and amazing industry support through this very difficult time.”

“As the travel risks will be greater in a covid environment, offering physical mobility programs that mitigate those risks and offer a much safer and supported experience will be seen as very attractive for both staff and students.”

“We enjoyed developing the virtual in-person internship program with you as a way to offer an in-person program to students offshore. We envisage your work with faculty in the placement space to continue.”

“Knowing CISAustralia is there and keeping up with the latest developments gives me peace of mind that our office has someone to go to.”

“Moving forward we will be leaning on our trusted TPPs to help us develop mobility programs as we simply cannot get the resourcing we require to carry out the risk management and logistics to the same high calibre internally.”

“Resources such as the Green Book are very valuable to share with students, providing industry updates and providing information to help navigate challenges.”

“Virtual and hybrid offerings will continue to be important.”

“We would like to see more students participate in CIS programs, and will be reviewing this for 2022 for more engagement/uptake from students.”



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