



cisaustralia

Study | Intern | Volunteer Abroad

Outbound Mobility Industry Intelligence Results 3.0

May 2021



Introduction

As part of CISAustralia's industry engagement strategy, we wanted to learn more about where each of our Australian University Partners are in terms of outbound mobility and what plans institutions have in place for the next 6 to 12 months when it comes to dealing with COVID-19.

An initial survey was sent in April 2020 to determine the immediate impacts of COVID-19 on international mobility across the Australian University sector. A second survey (version 2.0) sent in November 2020, and a third (version 3.0) sent in May 2021, were designed to build on those results, analyse what has changed, and to benchmark institutional feedback. The aim is to assist Universities in knowing what other institutions across Australia are doing or considering across mobility when it comes to COVID-19 planning.

CISAustralia developed a set of indicators for our partner universities to provide data to be shared anonymously and confidentially with participating institutions. The survey was sent to and completed by CISAustralia primary University contacts, which in most cases was the University's Learning Abroad Manager / Coordinator or similar.

The results of this initiative may be used for the purpose of advancing shared knowledge across our partner institutions in regards to the impact of COVID-19 on outbound mobility. This data will also enable CISAustralia to better support you, your students and your institution moving forward.

Thank you all for your participation and strong interest. Please contact CISAustralia with any questions.



Results

The following slides contain summarised data from the Outbound Mobility Industry Intelligence survey sent 6th May 2021. The survey was sent to 31 Australian Universities with 29 providing responses. The Universities were selected because each institution is a formal partner and has a written agreement with CISAustralia. Results are compared the results from the first survey sent to 30 Australian Universities on 12th April 2020 with 29 responses, and the second survey sent to 31 Australian Universities with 27 responses.

Please contact CISAustralia directly if you would like to discuss these results.

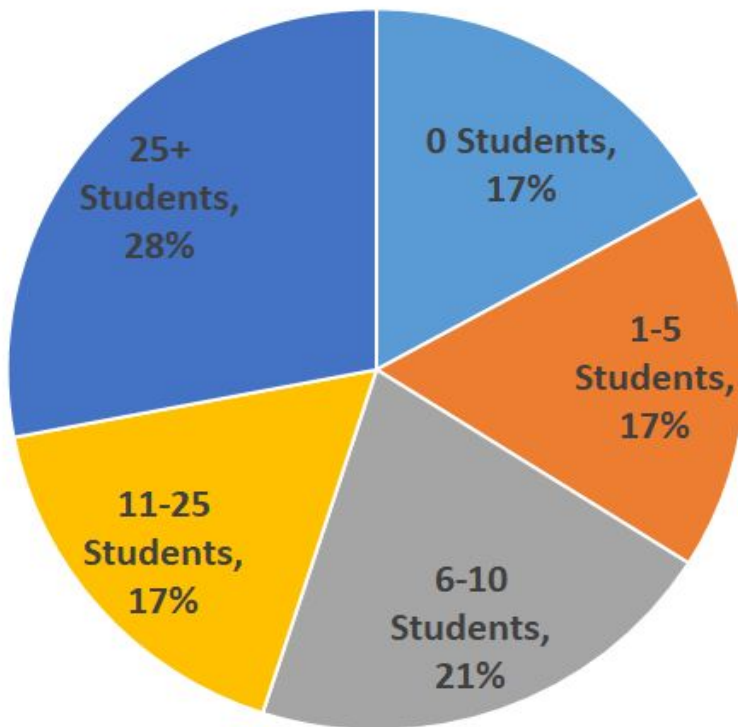
Response Rate

94%



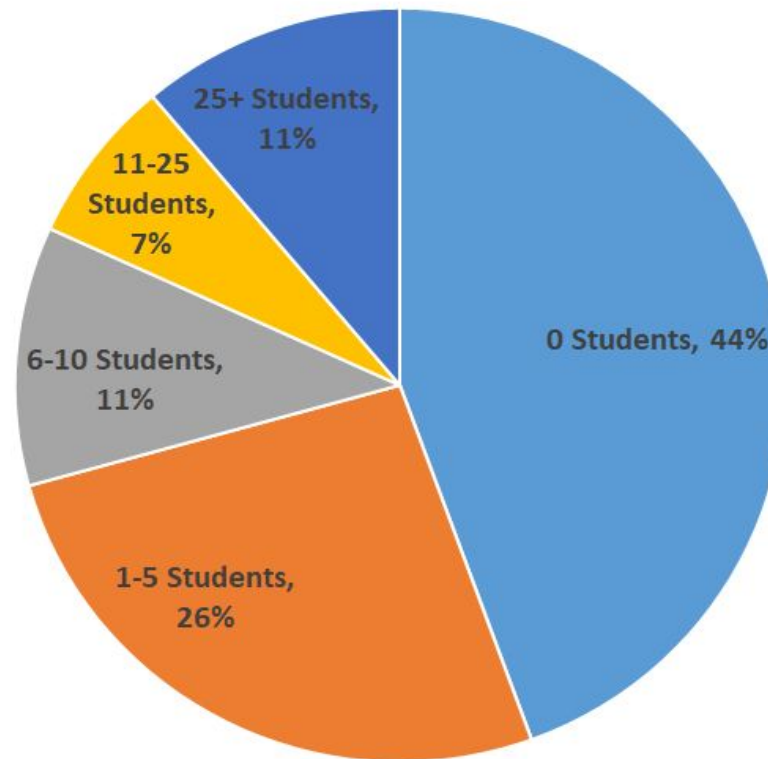
How many students do you currently have overseas from your University on an approved (for credit) study, intern, volunteer, exchange, or other program?

April 2020



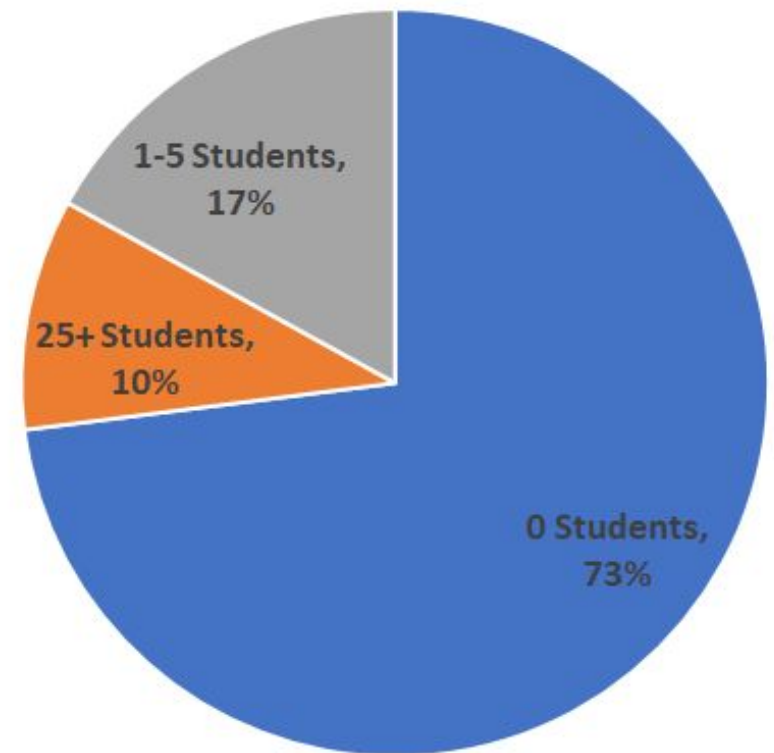
of Responses: 29 | Response Rate: 100%

November 2020



of Responses: 27 | Response Rate: 100%

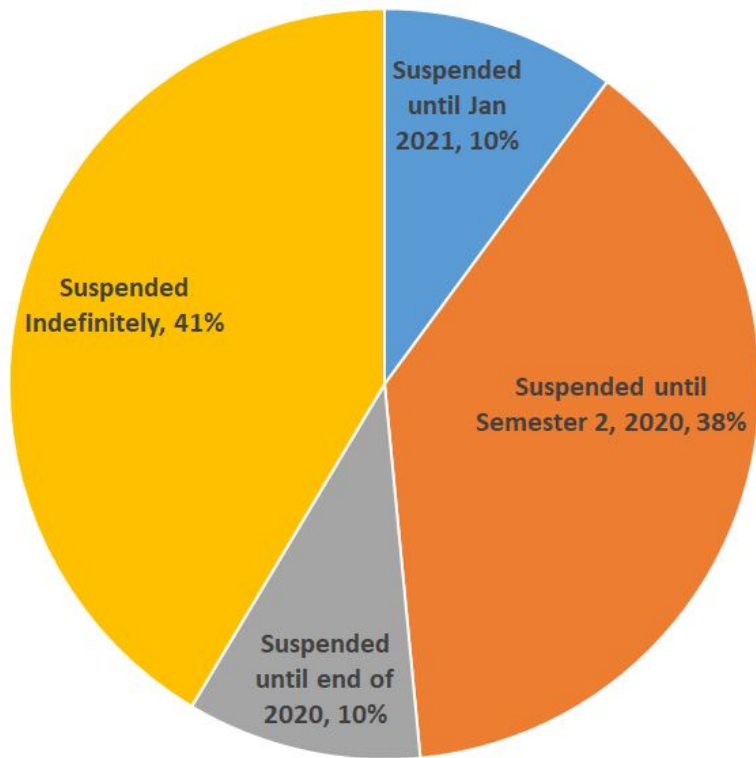
May 2021



of Responses: 29 | Response Rate: 100%

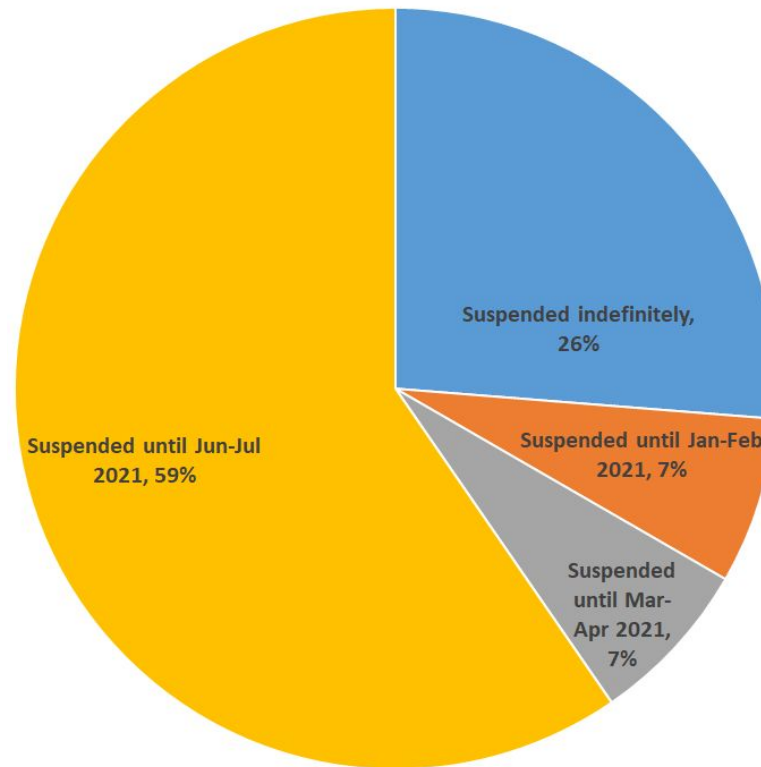
What is the latest decision from your University regarding the date of suspension for outbound mobility?

April 2020



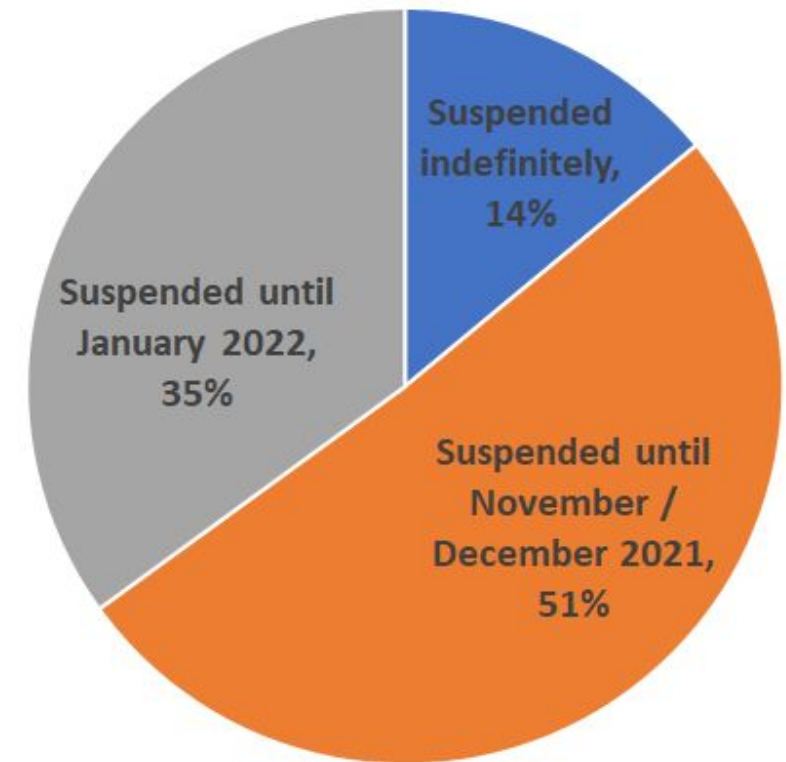
of Responses: 29 | Response Rate: 100%

November 2020



of Responses: 27 | Response Rate: 100%

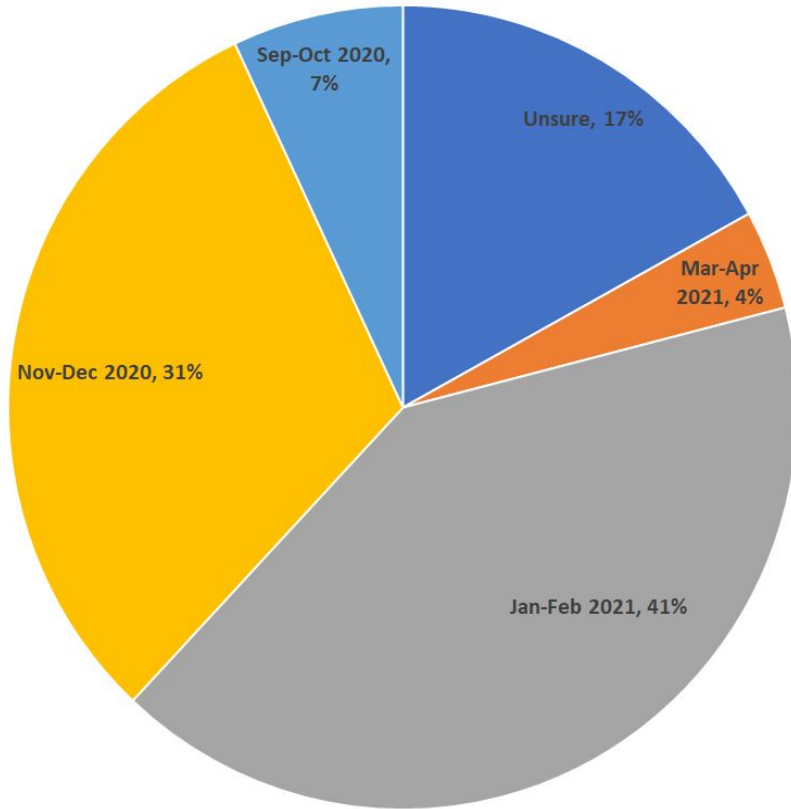
May 2021



of Responses: 29 | Response Rate: 100%

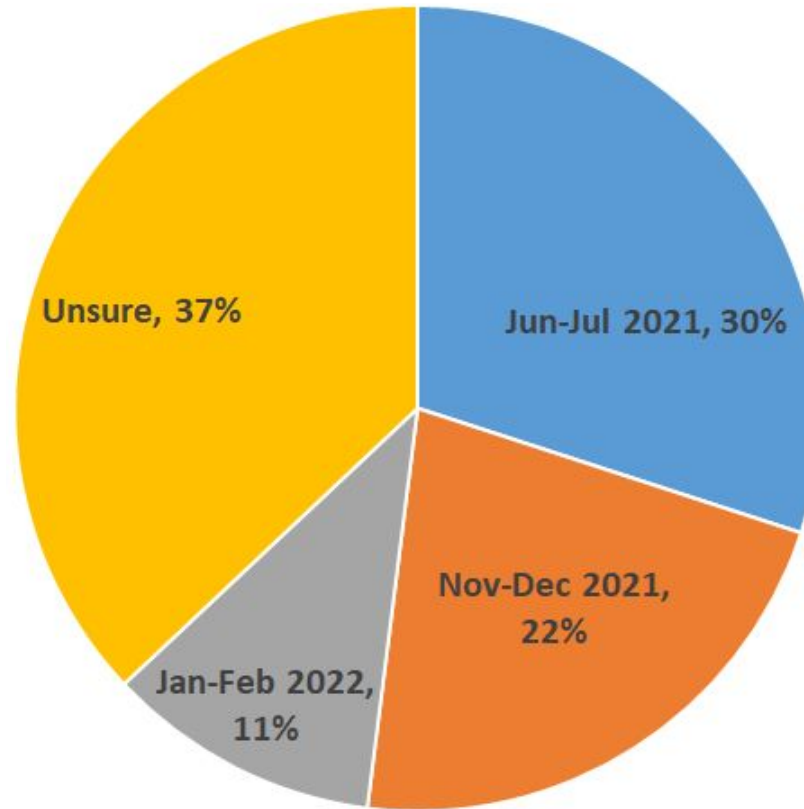
When are you expecting outbound student mobility to be approved again for students at your University?

April 2020



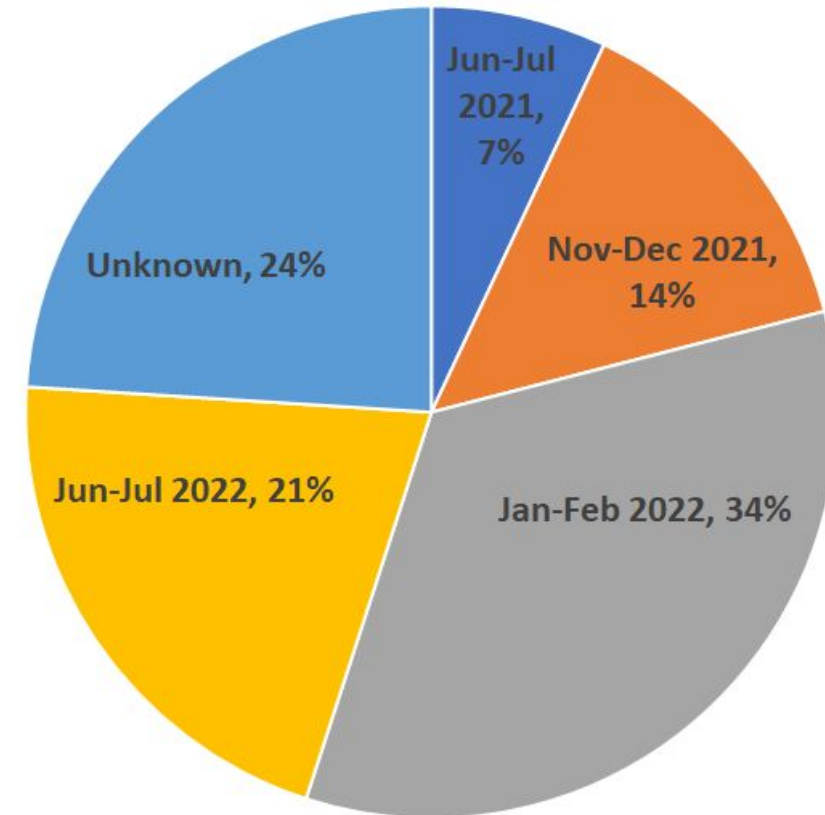
of Responses: 29 | Response Rate: 100%

November 2020



of Responses: 27 | Response Rate: 100%

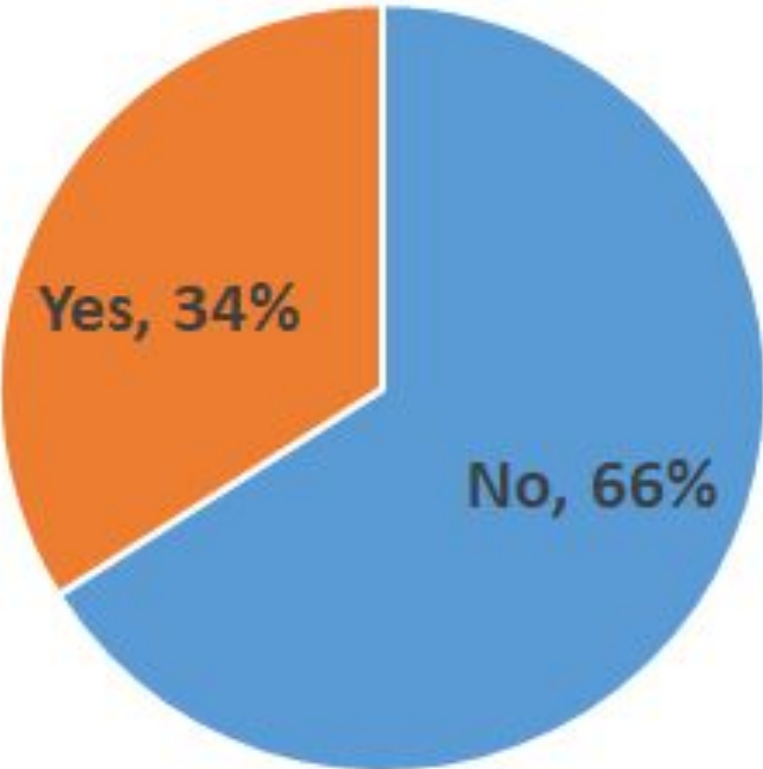
May 2021



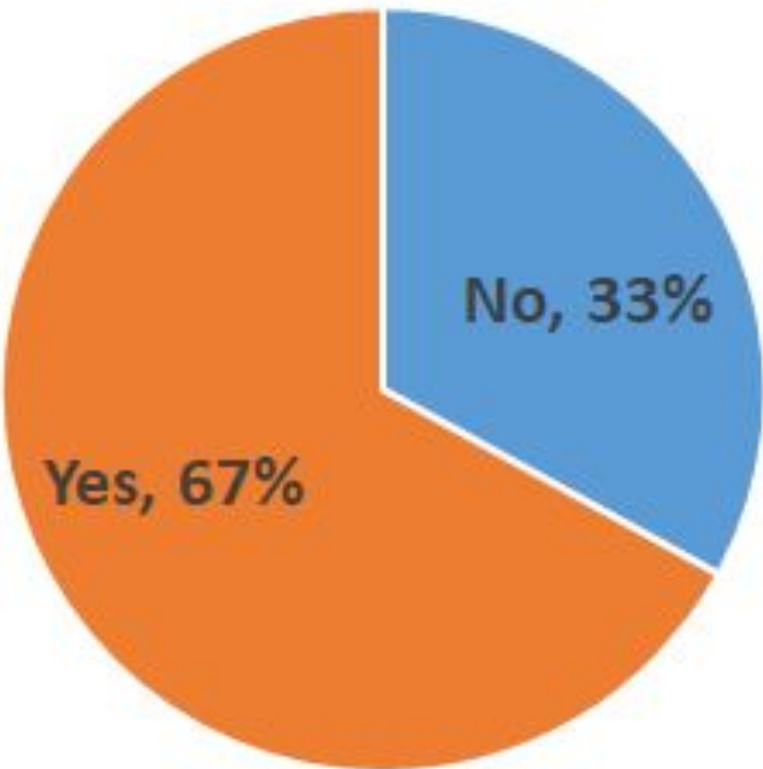
of Responses: 29 | Response Rate: 100%

Has the impact of COVID-19 resulted in the loss of funding for outbound student mobility?

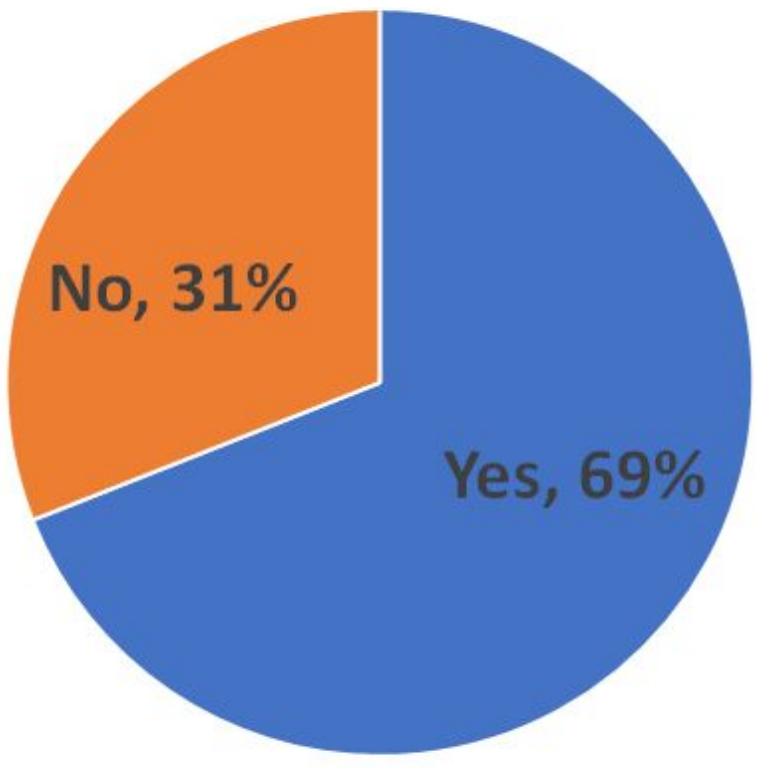
April 2020



November 2020



May 2021



of Responses: 29 | Response Rate: 100%

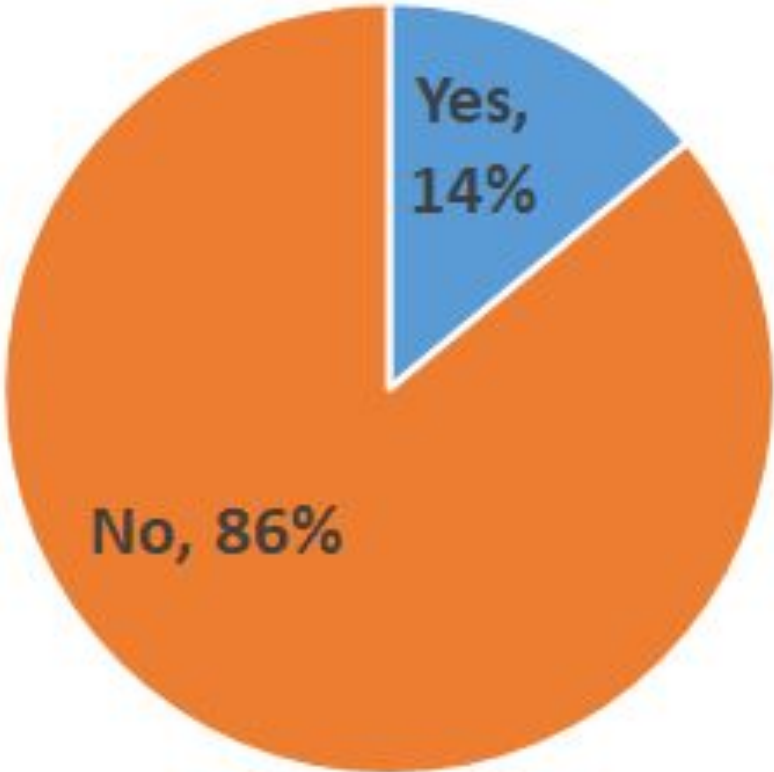
of Responses: 27 | Response Rate: 100%

of Responses: 29 | Response Rate: 100%

Has your study abroad and exchange (mobility) office been impacted by COVID-19 resulting in staff losses?

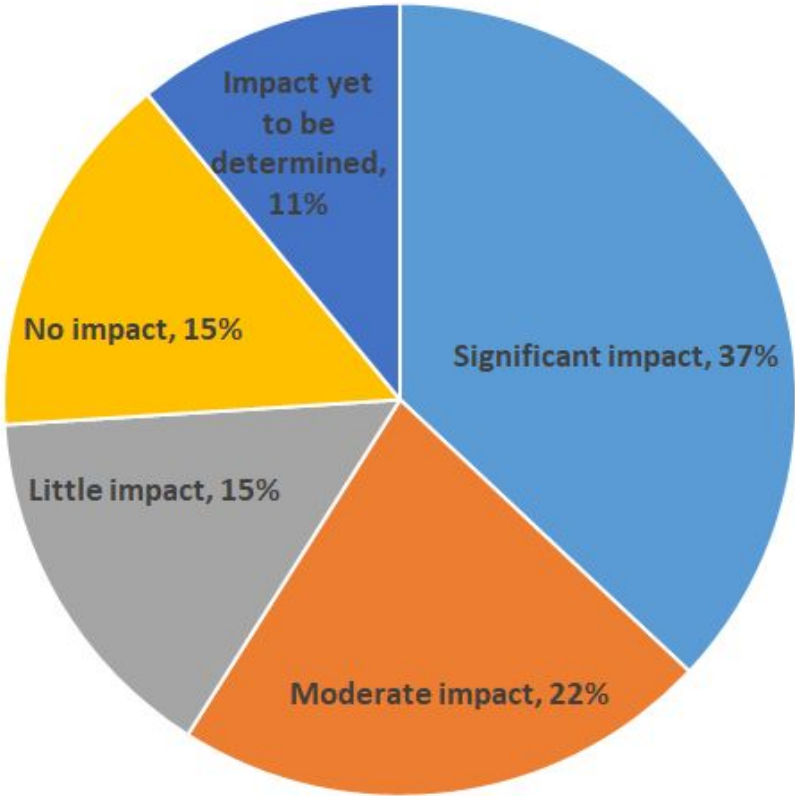
To what extent has your study abroad and exchange (mobility) office been impacted by COVID-19 resulting in staff losses?

April 2020



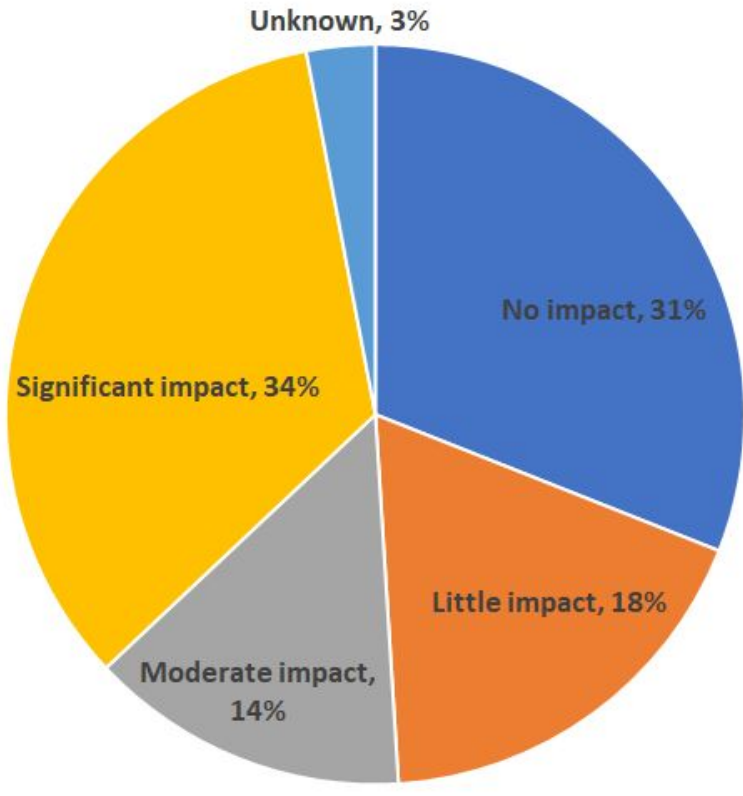
of Responses: 28 | Response Rate: 97%

November 2020



of Responses: 27 | Response Rate: 100%

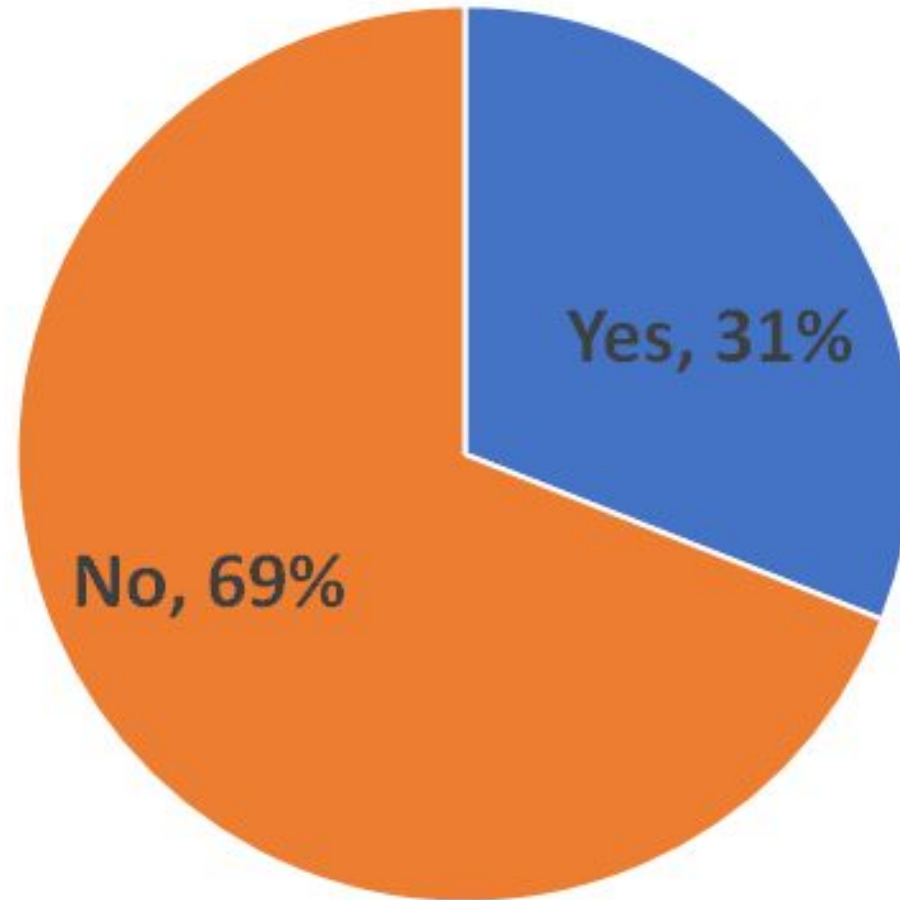
May 2021



of Responses: 29 | Response Rate: 100%

Have you employed any new staff in the past 6 months?

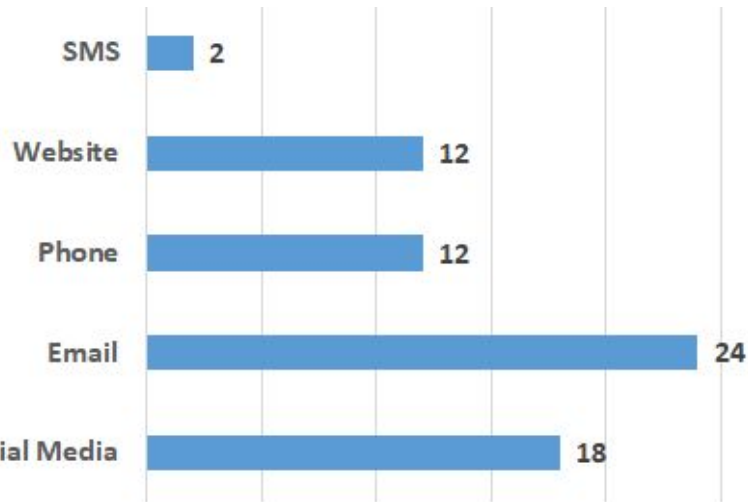
May 2021



of Responses: 29 | Response Rate: 100%

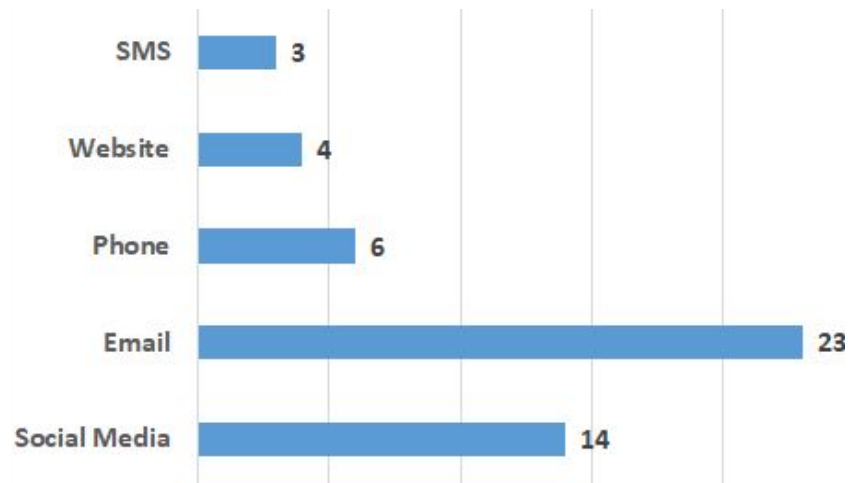
What have you found to be the most effective communication methods to get information to students?

April 2020



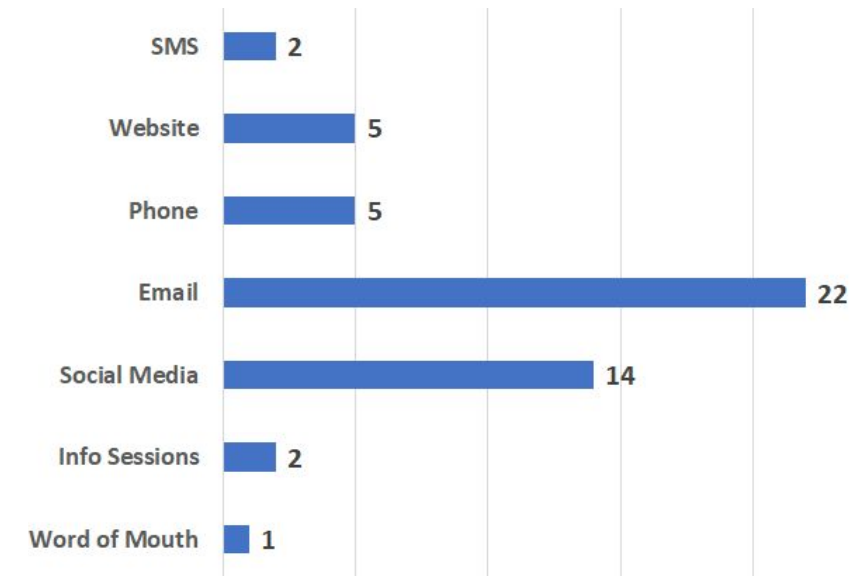
of Responses: 29 | Response Rate: 100%

November 2020



of Responses: 27 | Response Rate: 100%

May 2021

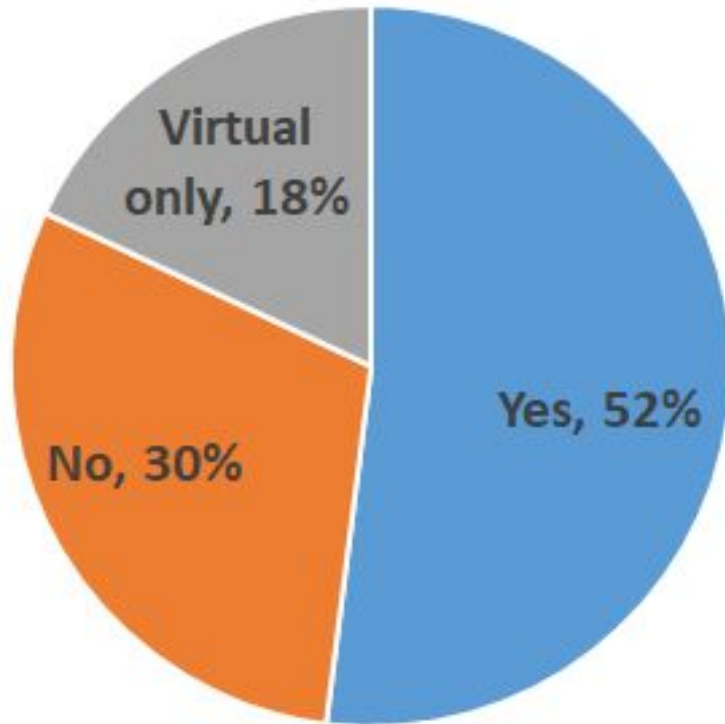


of Responses: 29 | Response Rate: 100%

Note: Respondents were able to select multiple options in their response, including any/all options, resulting in overall numbers per graph being greater than the total number of responding Universities.

Is your University currently promoting outbound mobility programs for 2021?

November 2020



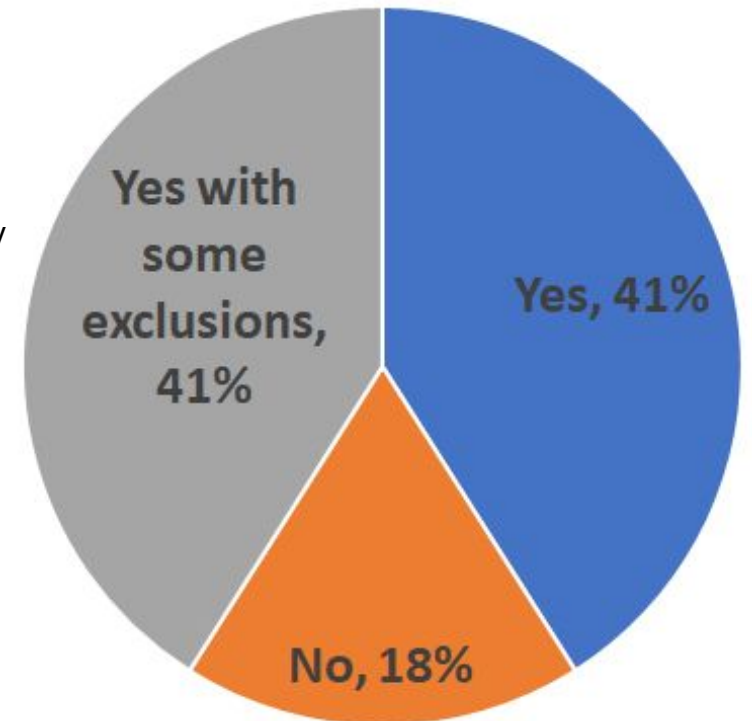
of Responses: 27 | Response Rate: 100%

Is your University currently promoting outbound mobility programs for 2021 and/or 2022?

May 2021

Exclusions include:

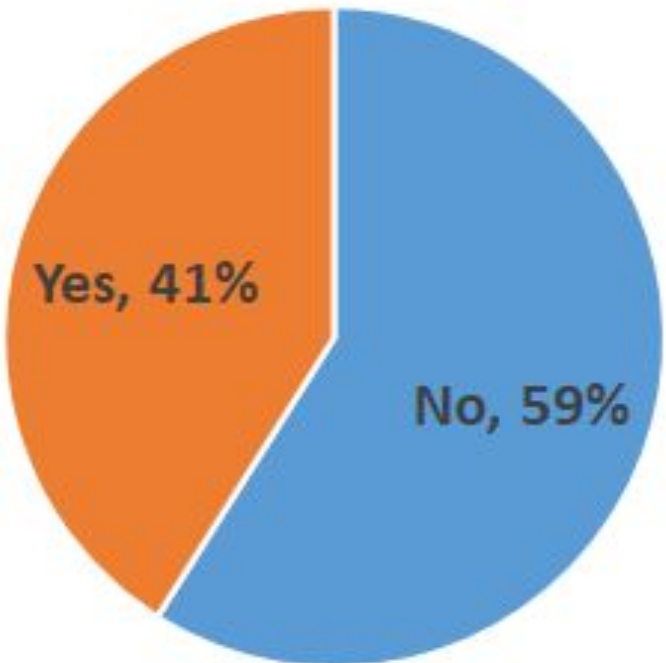
- Virtual programs only
- Limited destinations
- In-person only for residents of host country (or currently residing)



of Responses: 29 | Response Rate: 100%

Do you plan to hold an on-campus (face to face) study abroad and exchange fair in the second half of 2020?

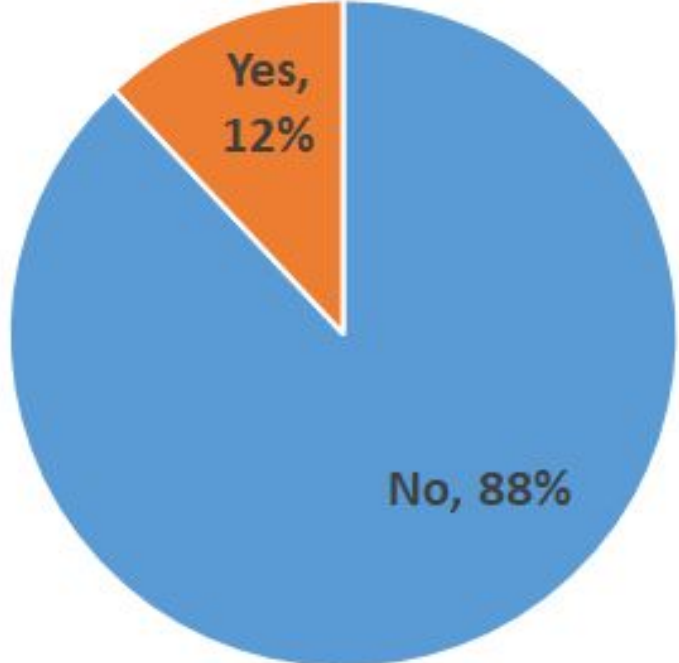
April 2020



of Responses: 29 | Response Rate: 100%

Do you plan to hold an on-campus (face-to-face) study abroad and exchange fair in the first half of 2021?

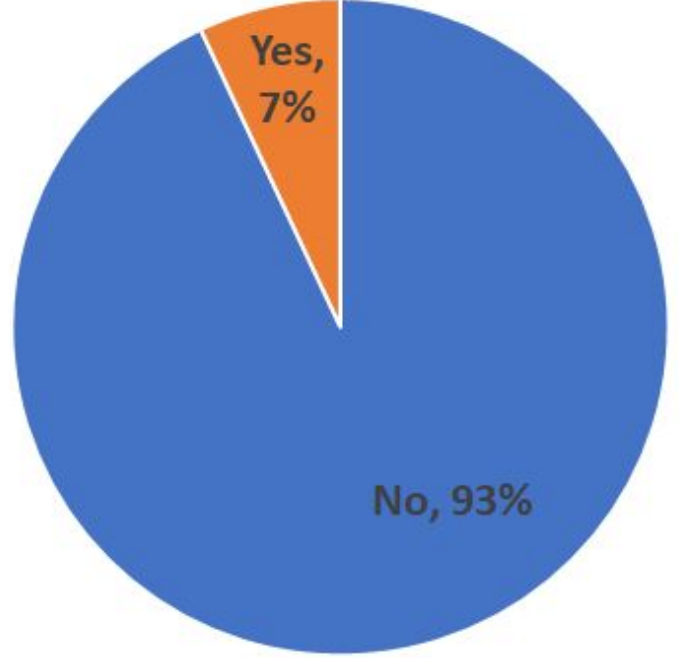
November 2020



of Responses: 26 | Response Rate: 96%

Do you plan to hold an on-campus (face-to-face) study abroad and exchange fair in the second half of 2021?

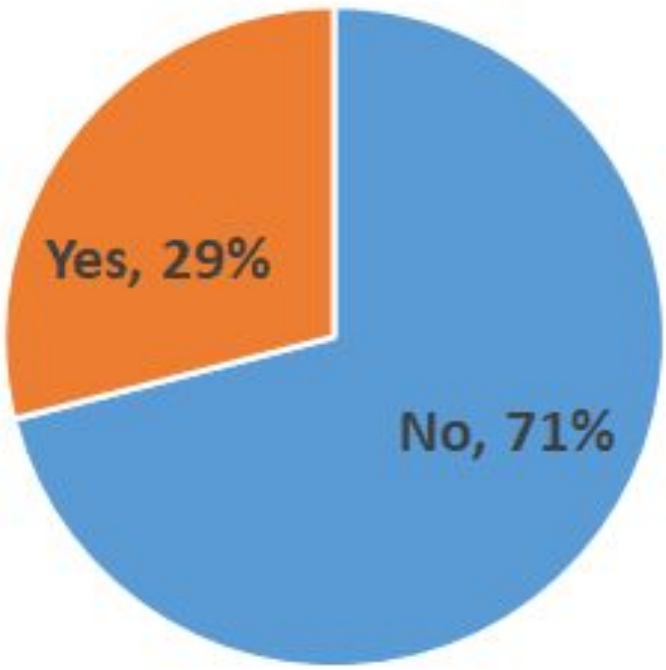
May 2021



of Responses: 28 | Response Rate: 97%

Do you plan to hold a Virtual study abroad and exchange fair in the second half of 2020?

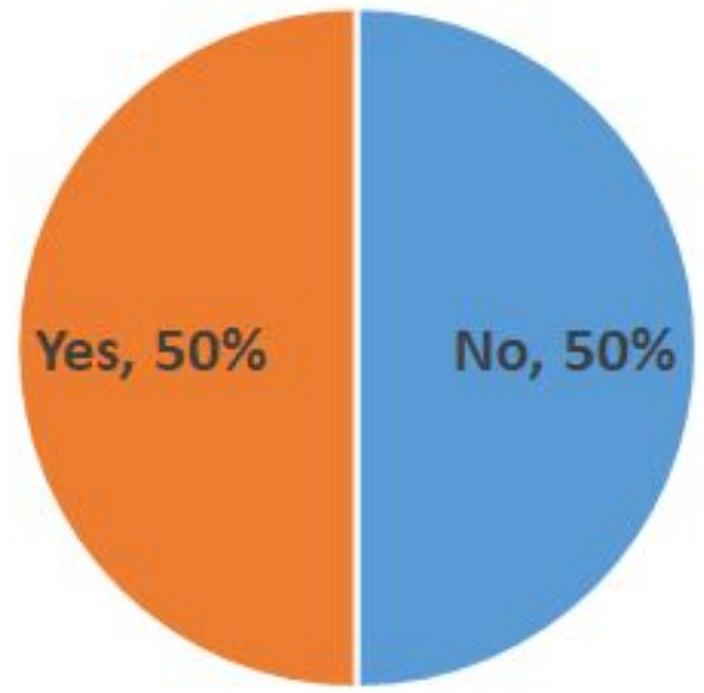
April 2020



of Responses: 29 | Response Rate: 100%

Do you plan to hold a Virtual study abroad and exchange fair in the first half of 2021?

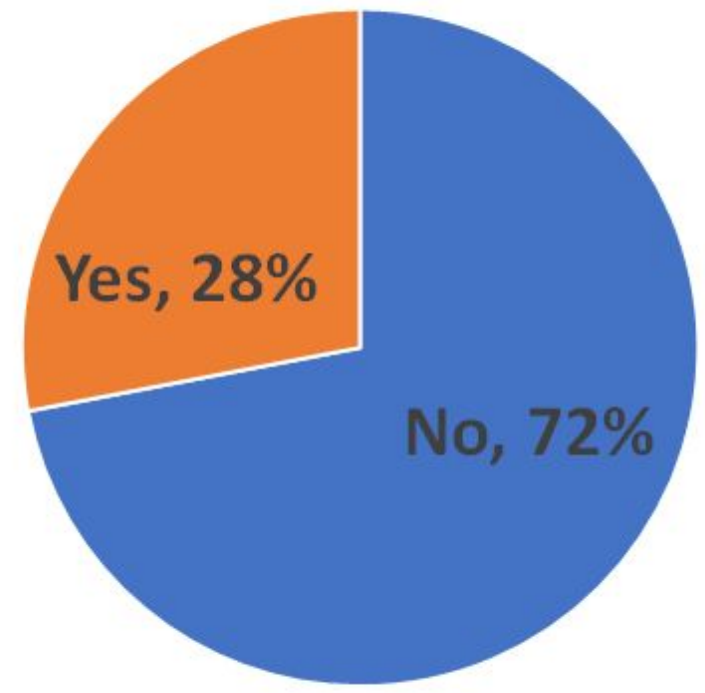
November 2020



of Responses: 26 | Response Rate: 96%

Do you plan to hold a Virtual study abroad and exchange fair in the second half of 2021?

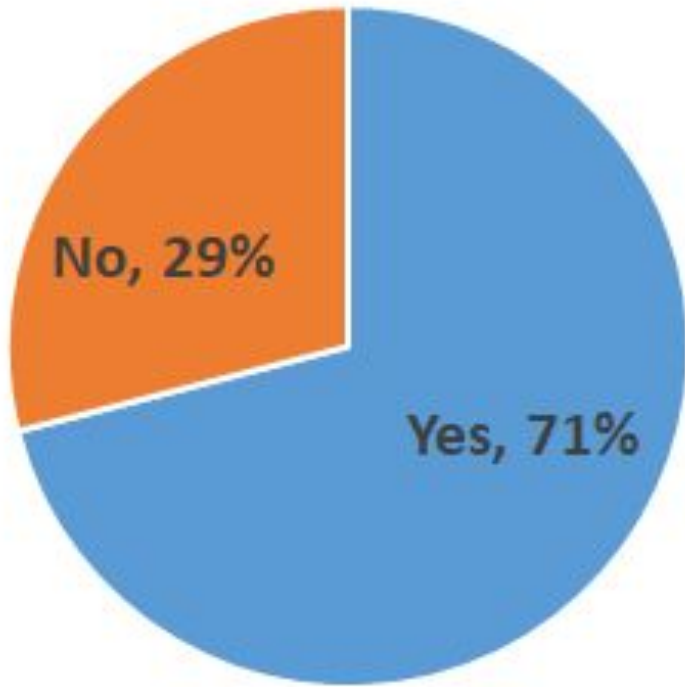
May 2021



of Responses: 29 | Response Rate: 100%

Is your University considering virtual alternatives to physical overseas programs in 2020 and/or 2021?

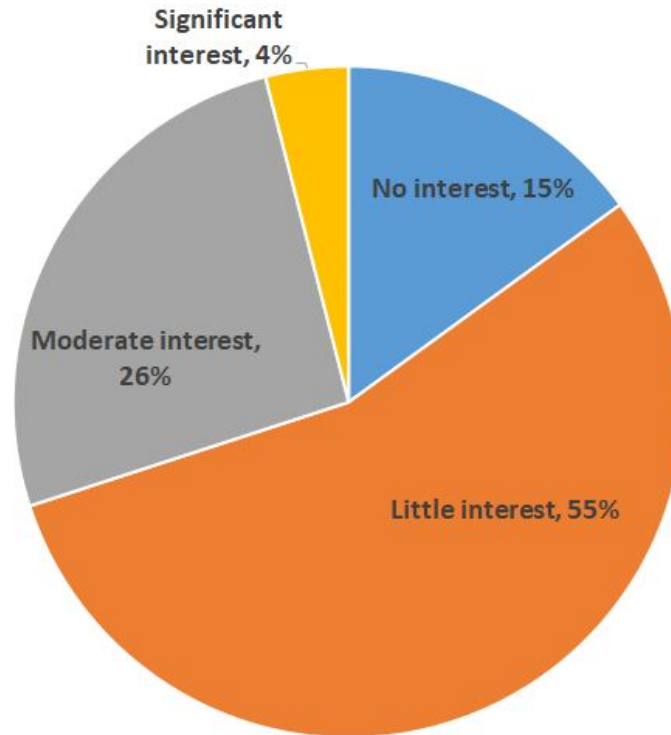
April 2020



of Responses: 28 | Response Rate: 97%

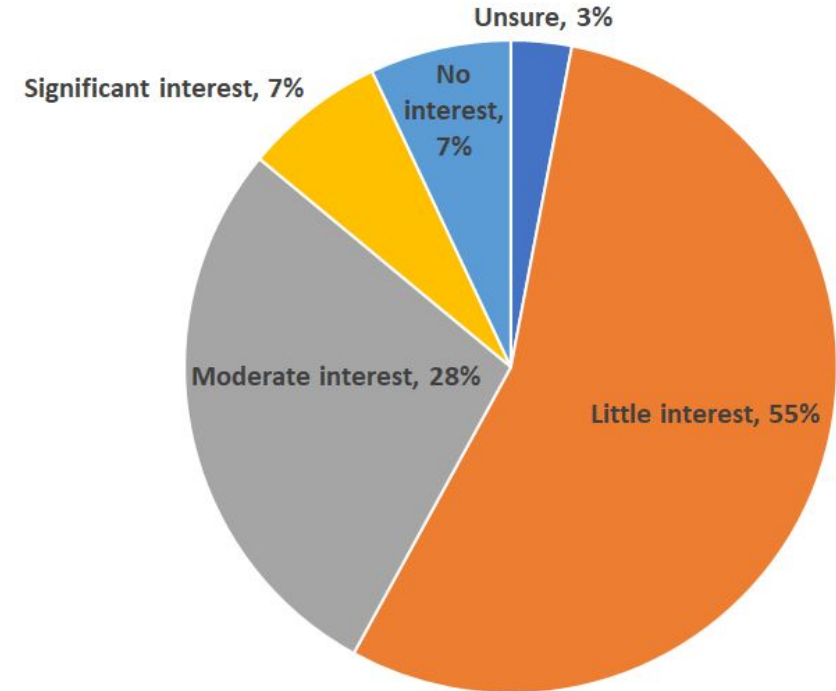
What has the interest of students been for Virtual mobility programs?

November 2020



of Responses: 27 | Response Rate: 100%

May 2021

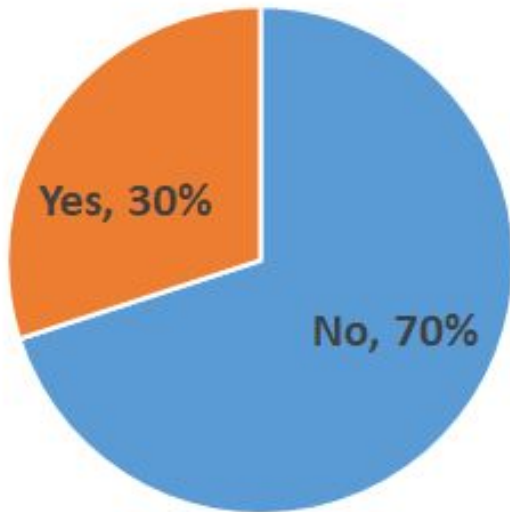


of Responses: 29 | Response Rate: 100%

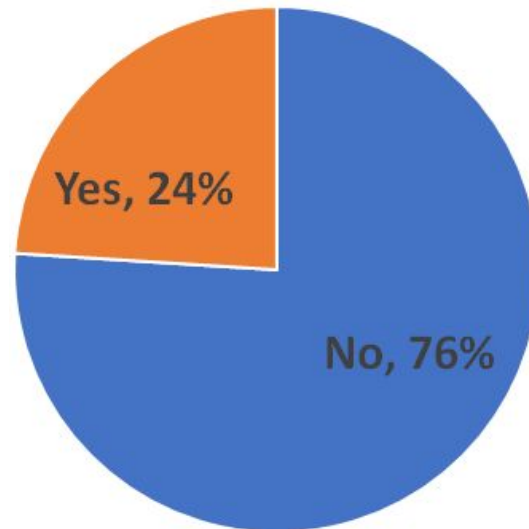
Is your University offering any internal institutional funding to students for Virtual mobility programs?

If yes, indicate funding amount per student, per program?

November 2020



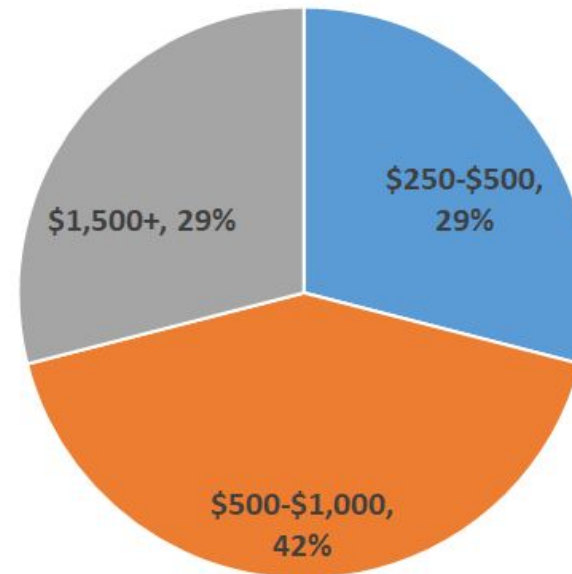
May 2021



of Responses: 27
Response Rate: 100%

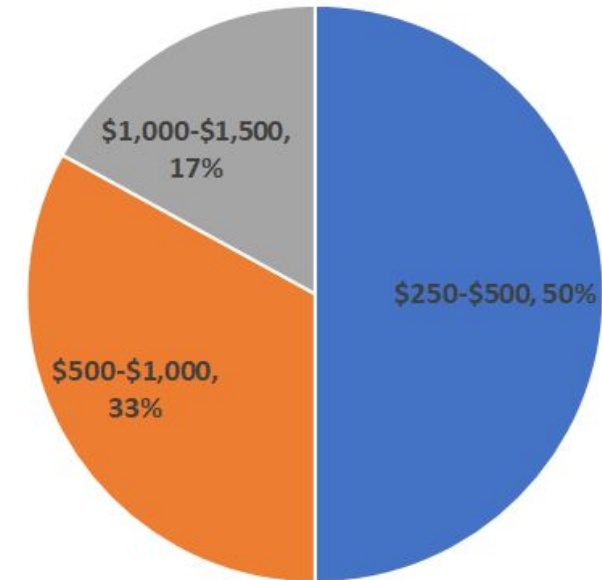
of Responses: 29
Response Rate: 100%

November 2020



of Responses: 7
Response Rate: 26%

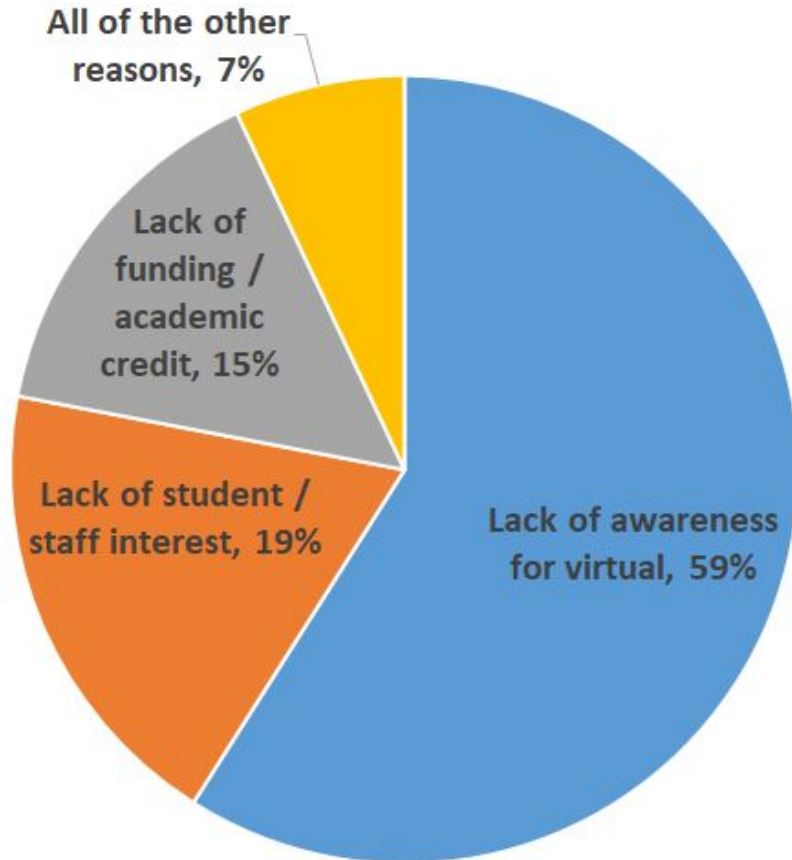
May 2021



of Responses: 6
Response Rate: 21%

What is your institution identifying as the main obstacle to Virtual mobility programs?

November 2020

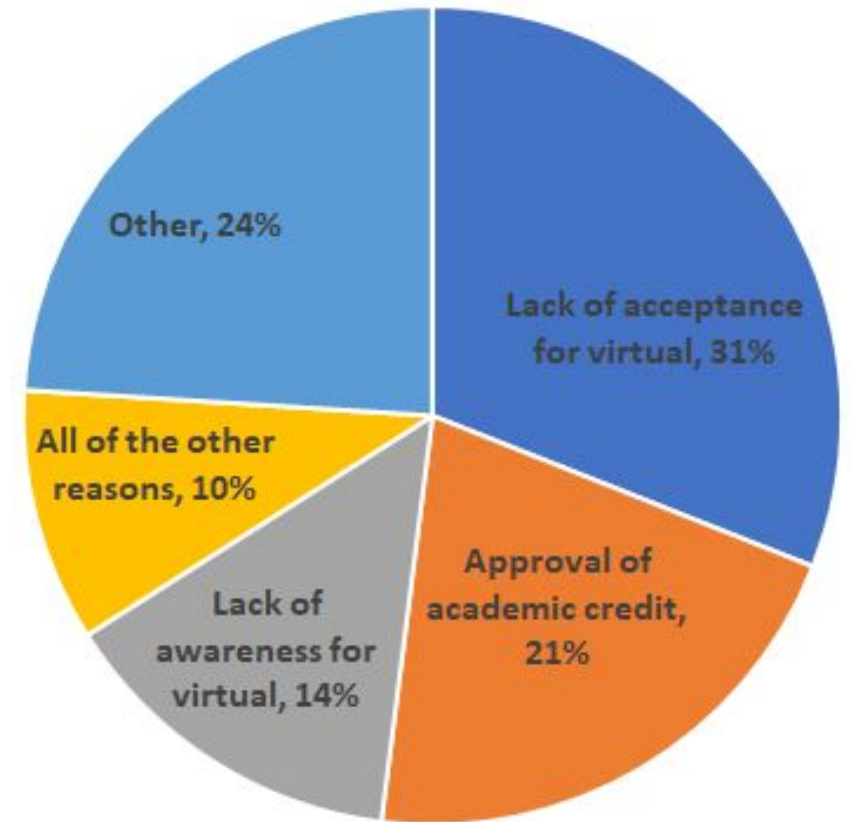


of Responses: 27 | Response Rate: 100%

Other includes:

- Online fatigue
- Timezone differences
- Competing in-person options
- Lack of resources to create virtual opportunities

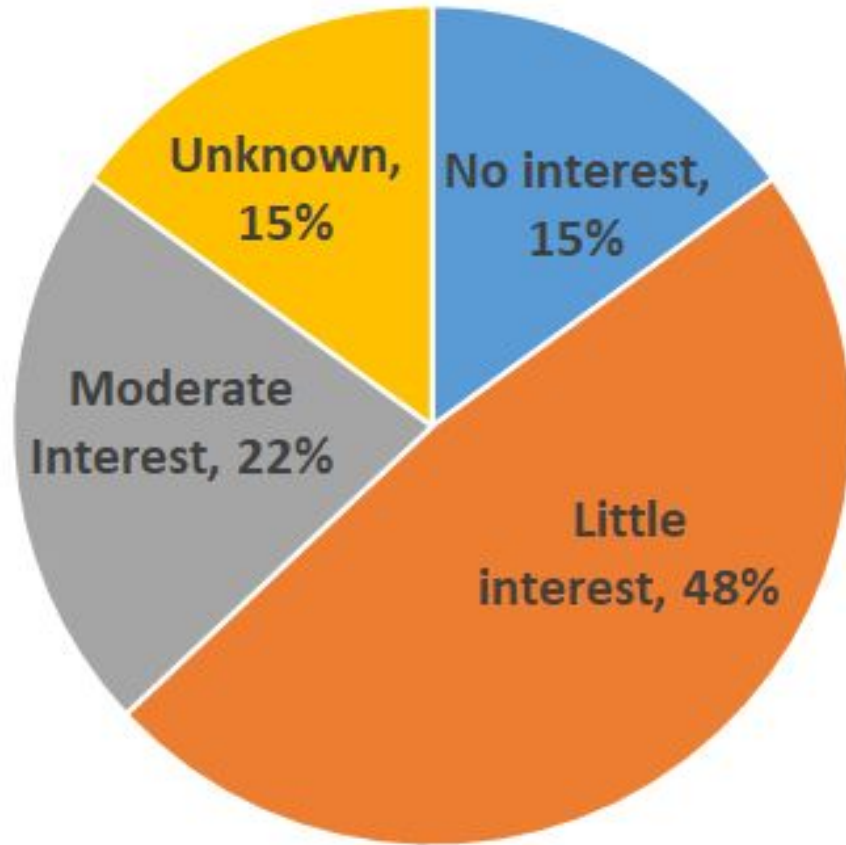
May 2021



of Responses: 29 | Response Rate: 100%

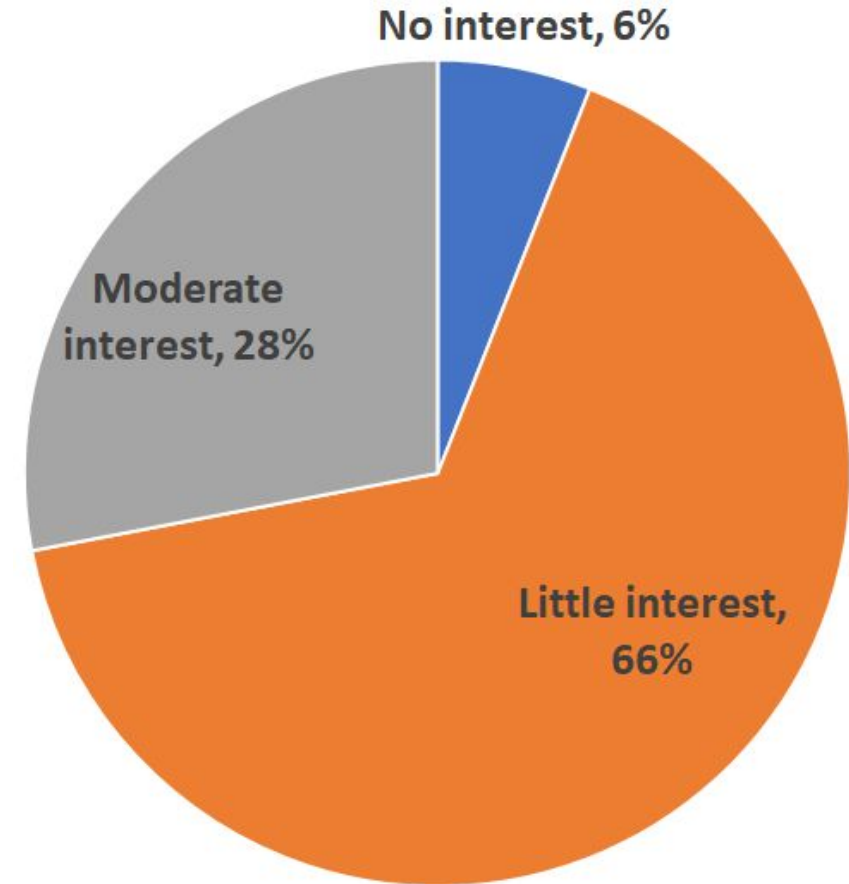
To what extent are academics interested in Virtual NCP-funded mobility programs?

November 2020



of Responses: 27 | Response Rate: 100%

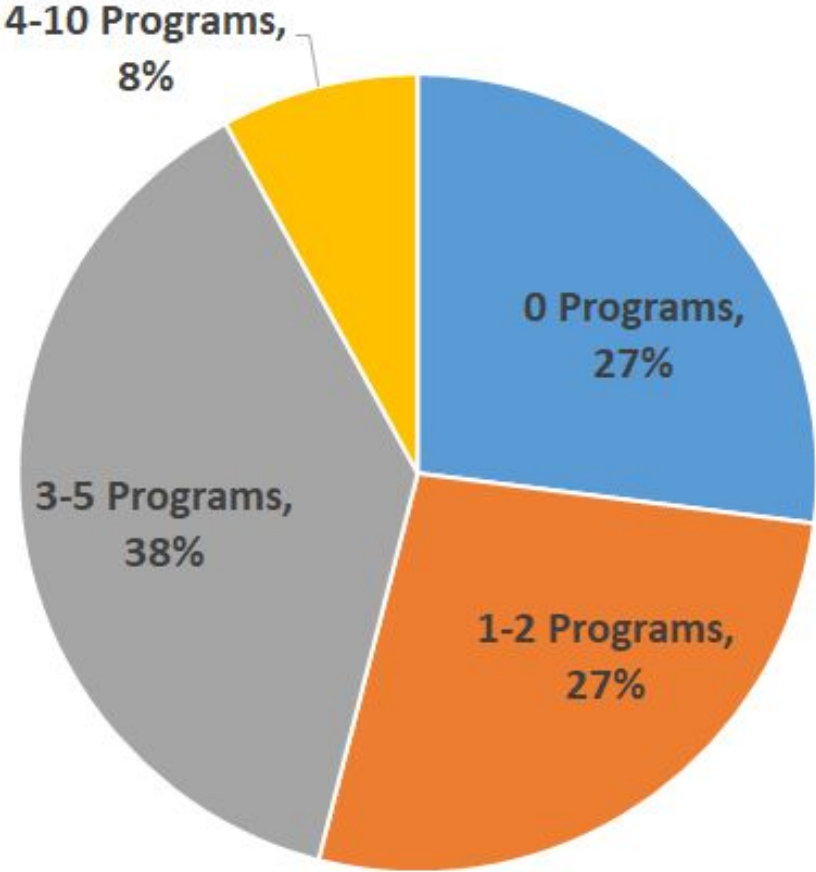
May 2021



of Responses: 29 | Response Rate: 100%

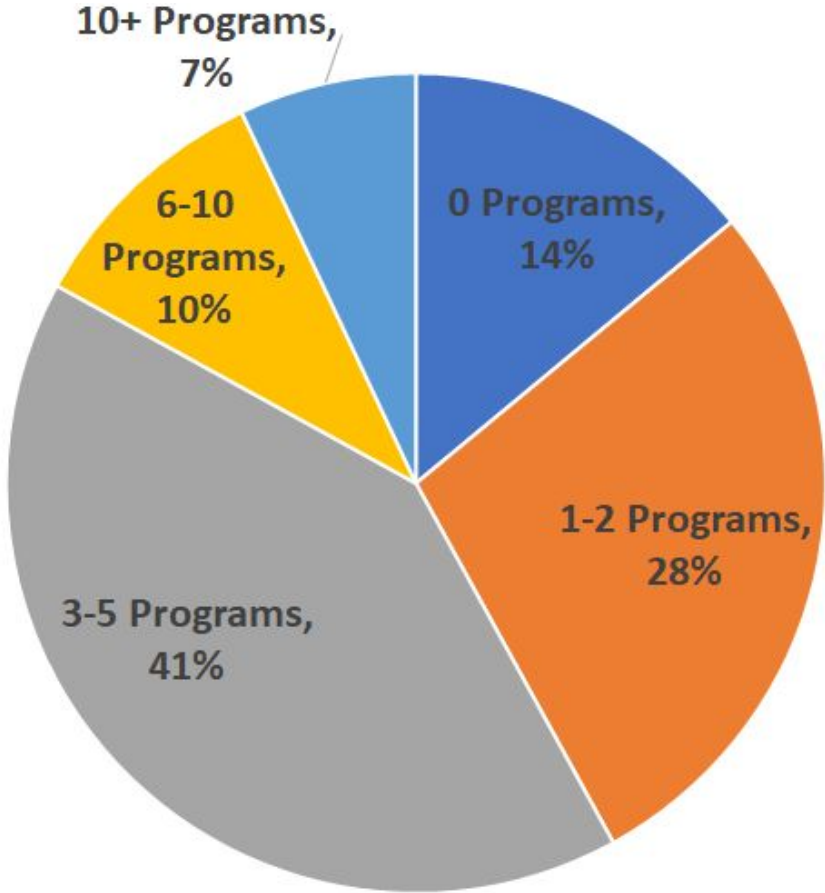
How many of your institutional NCP-funded programs have been varied or recently approved for Virtual delivery in 2021?

November 2020



of Responses: 26 | Response Rate: 96%

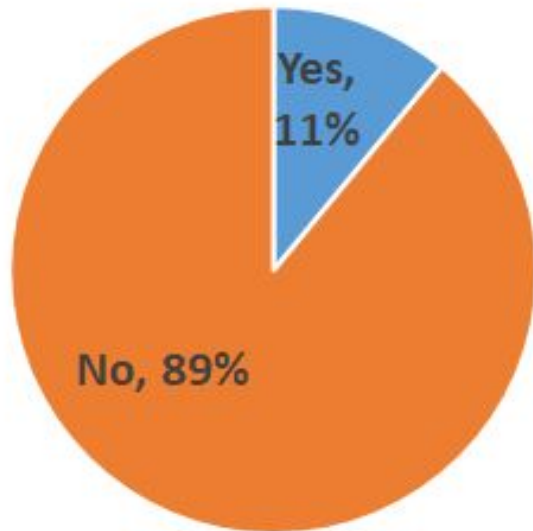
May 2021



of Responses: 29 | Response Rate: 100%

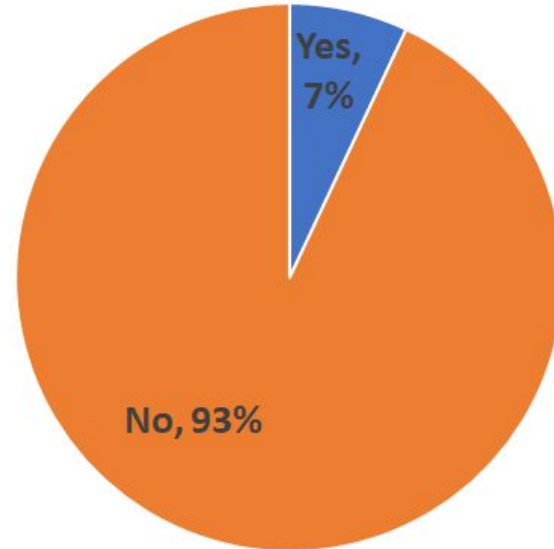
Has your University offered any domestic (Australian-based) mobility programs to students (as an alternative to overseas outbound mobility)?

November 2020



of Responses: 27
Response Rate: 100%

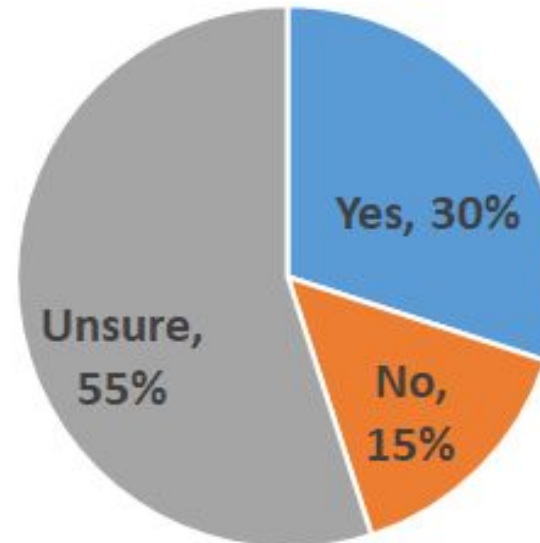
May 2021



of Responses: 29
Response Rate: 100%

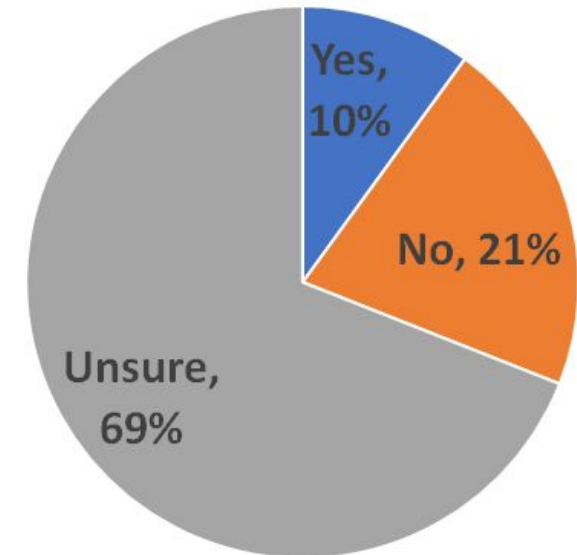
Would your University be interested in offering domestic (Australian-based) mobility programs to students?

November 2020



of Responses: 27
Response Rate: 100%

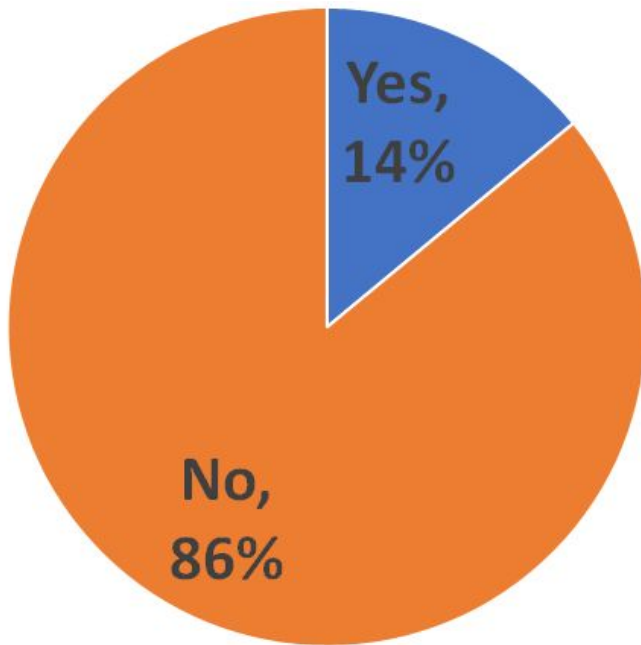
May 2021



of Responses: 29
Response Rate: 100%

Has your University approved travel to New Zealand?

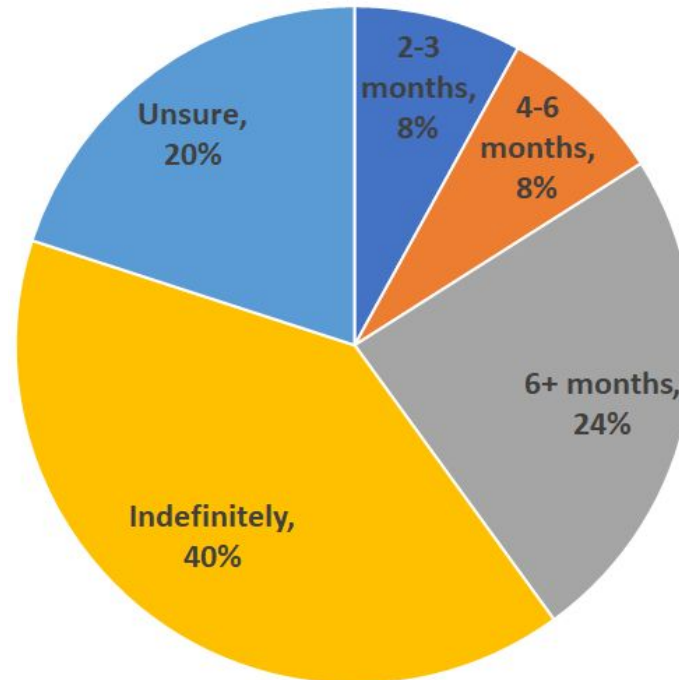
May 2021



of Responses: 29 | Response Rate: 100%

If no, when do you expect approval for travel and mobility programs in New Zealand?

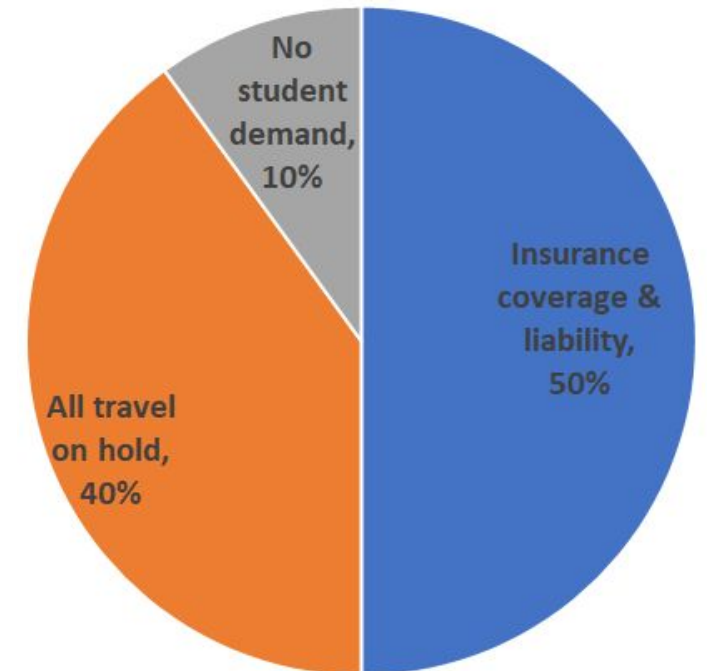
May 2021



of Responses: 25 | Response Rate: 86%

If no, what is the rationale for this decision? / What is the main obstacle for your institution to approve travel and mobility programming to NZ?

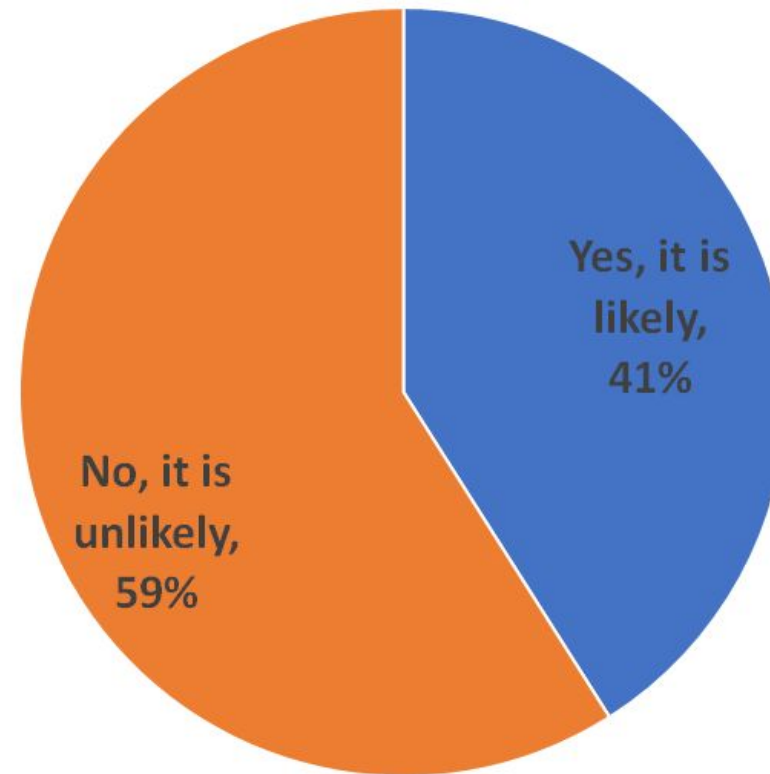
May 2021



of Responses: 20 | Response Rate: 67%

If a travel bubble to other South Pacific countries is approved in 2021, will your University be likely to approve student travel to those destinations this year?

May 2021



of Responses: 27 | Response Rate: 93%

What (if any) new initiatives has the University implemented to assist students in attending programs overseas in the future?

01

Strategic planning for the future of student mobility when more international borders open

02

Implementing new and long-term / ongoing COIL and/or Virtual programs

03

New exchange partnerships with overseas institutions

04

Reviewing and re-developing online processes, procedures and support services to improve the student and academic user and participant experience

05

Implemented a new Third Party Provider framework to assist students more efficiently by utilising trusted TPPs virtually and in-country

06

Embedding mobility experiences within applicable courses for academic credit

Additional comments / feedback

“Thanks for all your support”

“Really glad you've survived this roller coaster and will be here to support student experiences in 2022!”

“Keep exploring and pushing the boundaries. Keep up the excellent communication.”

“Great virtual program offerings and industry updates”

“CIS programs are of very high quality and we continue to endorse these. So keep doing your great work that you are doing already.”

“Students are giving great feedback [on Internships]. We're expecting this will be an area of growth in 2022”

“Your refund policy is great”

“[CIS is] supporting information sharing and collaboration across the industry”



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Changing Lives

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